



INFORMATIONAL LETTER NO. 2569-MC-FFS

DATE: March 14, 2024

TO: All Iowa Medicaid Medical Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Iowa HHS Invites Providers to Take Crisis Situation Survey

EFFECTIVE: Immediately

Iowa Health and Human Services (HHS) providers, members and stakeholders are invited to participate in a survey to gather insights and improve the support available to people facing crisis situations.

We are looking for input from:

- People with lived experience
- Crisis providers
- Stakeholders

This [survey](#)¹ will be open until **April 1, 2024** and will take approximately 10 to 15 minutes of your time. All information shared in the survey will be kept confidential. We will only present the overall results without disclosing individual or organizational details.

Should you have any questions regarding the survey, please contact Raisa Alam, an Iowa HHS consultant, at ralam@healthmanagement.com.

Thank you for contributing to this important initiative. Your participation is instrumental in our efforts to enhance crisis services for a diverse range of individuals and providers.

¹ https://healthmanagement.qualtrics.com/jfe/form/SV_9YnO7iGUqZ44Zi6