



INFORMATIONAL LETTER NO. 2392-MC-FFS

DATE: November 1, 2022

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Telehealth Virtual Listening Session

EFFECTIVE: Upon Receipt

Iowa Medicaid will hold a virtual listening session focusing on telehealth flexibilities implemented during the COVID-19 public health emergency (PHE). The session will be held on Monday, November 7, 2022, from 1:30 to 3:00 PM, and is open to providers and members. Those interested may register [here](#)¹.

The intent of this listening session is to share proposals for which telehealth flexibilities to continue and which to sunset with the end of the PHE, and gather input from stakeholders. If you have feedback prior to the session that you would like to have addressed, please submit it to IMEtownhall@dhs.state.ia.us. Draft documents will be shared for review prior to the session.

If you have questions, please contact Iowa Medicaid Provider Services at 1-800-338-7909 or by email at IMEproviderservices@dhs.state.ia.us.

¹ <https://www.tfaforms.com/5021202>