



## INFORMATIONAL LETTER NO. 2395-MC-FFS

**DATE:** November 1, 2022

**TO:** Iowa Medicaid Pharmacy and Durable Medical Equipment Providers

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS), Iowa Medicaid

**RE:** Date Span Billing for Durable Medical Equipment (DME) Rental and Medical Supplies

**EFFECTIVE:** January 1, 2023

**\*\*\*This informational letter (IL) replaces IL 1079.\*\*\***

This IL provides guidance for date span billing for DME rental and medical supplies. Effective January 1, 2023, providers are required to bill dates of service in the following manner:

- Rental items – The Iowa Medicaid payment system will not allow for future dates of service. All claims must be filed after services are rendered.
  - Codes paid at a monthly rental rate should be billed as one unit per line with the date range for the preceding month.
    - If the Medicaid medically unlikely edit (MUE) is less than the units being billed, please see [IL 2226-MC-FFS](#)<sup>1</sup> for direction.
  - Codes paid at a daily rental rate should be billed with the date range for the preceding month. The number of units billed should reflect the total number of days within that rental period.
    - Daily rental should not include more than 31 units to reflect the number of days in the month.
    - In the event a member's month-to-month eligibility changes in the middle of a date span for daily rental, the units should be consistent with eligibility dates.
- Purchased items – Purchased items should not be billed with a date span.

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<sup>1</sup> <https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=2f6d770a-6ab3-4f23-9b7b-a7cb3f342893>

Please note: the “from” date on DME claims should equal the date of anticipated need (not delivery date) and is the date for eligibility purposes in processing the claim.

**Billing Examples**

All rental or purchased DME item claims must be retrospective.

<b>Correct Billing for Monthly Rentals</b>				
<b>Line</b>	<b>From Date of Service</b>	<b>To Date of Service</b>	<b>Proc Code</b>	<b>Units of Service</b>
I	1/1/2023	1/31/2023	E0250	1
I	1/15/2023	2/14/2023	E0570	1

<b>Correct Billing for Daily Rental</b>				
<b>Line</b>	<b>From Date of Service</b>	<b>To Date of Service</b>	<b>Proc Code</b>	<b>Units of Service</b>
I	1/1/2023	1/31/2023	E0936	31
I	2/1/2023	2/14/2023	E0936	14

If you have questions, please contact the Iowa Medicaid Provider Services Unit or the appropriate MCO:

**Iowa Medicaid Provider Services for FFS members:**

- Provider Services: 1-800-338-7909
- Provider email: [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us)

**Amerigroup Iowa, Inc.:**

- Provider Services: 1-800-454-3730
- Provider email: [iowamedicaid@amerigroup.com](mailto:iowamedicaid@amerigroup.com)
- Website: <https://providers.amerigroup.com/ia>

**Iowa Total Care:**

- Provider Services: 1-833-404-1061
- Provider email: Providers may send email using their account on the ITC website.
- Website: <https://www.iowatotalcare.com>