

INFORMATIONAL LETTER NO. 2200-MC

DATE: December 28, 2020

TO: Assisted Living, Consumer Directed Attendant Care (CDAC), and Consumer Choices Option (CCO) Providers

APPLIES TO: Managed Care (MC)

ISSUED BY: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Electronic Visit Verification (EVV) December Update

EFFECTIVE: Immediately

The Department has decided to delay the use of the Managed Care Organization (MCO) EVV solution for assisted living facilities (ALFs) until July 1, 2021. The Department is working with the MCOs to ensure this change is in place and claims from Assisted Living providers will not be denied on January 1, 2021.

The January 1, 2021, EVV implementation remains in place for all other applicable providers rendering the following service codes:

- S5125 Attendant Care Services, per 15 minutes
- S5130 Homemaker, per 15 minutes
- S5131 Homemaker, per diem
- T1019 Personal Care Services, per 15 minutes

While implementation is still effective January 1, 2021, **claims that are not submitted via the CareBridge EVV solution will continue to be accepted for services provided through January 31, 2021.**

As a reminder, [Informational Letter \(IL\) 2117-MC-FFS](#) states that EVV will not be implemented for Fee-for-Service (FFS) during this time.

Further EVV implementation updates can be found at the Department's dedicated [EVV webpage](#)¹.

For questions related to the EVV solution, contact CareBridge at (844) 343-3653.

¹ <https://dhs.iowa.gov/ime/providers/EVV>