

**INFORMATIONAL LETTER NO. 2202-MC**

**DATE:** December 31, 2020

**TO:** Maternal Health Centers (MHC)

**APPLIES TO:** Managed Care (MC)

**ISSUED BY:** Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

**RE:** MHC Unable to Credential with Insurance Plan

**EFFECTIVE:** Immediately

This policy clarification is in regards to [Informational Letter \(IL\) 2047-MC-FFS<sup>1</sup>](#). This IL explains the change in federal law regarding prenatal services that will no longer be paid and chased. After consulting with Centers for Medicare and Medicaid Services (CMS) it was determined that MHCs need to follow the guidelines as outlined in the IL. This means that MHCs must file claims with the third party carrier prior to filing a claim with Medicaid.

CMS has clarified that when a MHC is unable to credential with an insurance plan, the MHC must provide a letter from the insurance plan indicating that the provider does not meet credentialing requirements in order to override the third party liability edit. The letter from the insurance carrier must be dated within 12-months from the date of service. A current letter from the insurance carrier must be submitted with each claim and the insurance plan letter must be updated on an annual basis.

MHC claims dating back to October 1, 2019, that were denied for other health insurance, may be resubmitted, along with a current letter from the insurance plan indicating that the provider does not meet credentialing requirements, for rebilling. These claims must be resubmitted no later than February 28, 2021, and meet all other requirements.

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<sup>1</sup> [https://dhs.iowa.gov/sites/default/files/2047-MC-FFS Third Party Liability for Prenatal Care.pdf?121820201652](https://dhs.iowa.gov/sites/default/files/2047-MC-FFS%20Third%20Party%20Liability%20for%20Prenatal%20Care.pdf?121820201652)

As a reminder, [IL 2022-MC-FFS-D](#)<sup>2</sup> provides instructions on how to attach documents to Fee-for-Service (FFS) claims.

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<sup>2</sup> [https://dhs.iowa.gov/sites/default/files/2022-MC-FFS-D\\_Mandatory\\_Electronic\\_Billing\\_Requirements.pdf?121820201653](https://dhs.iowa.gov/sites/default/files/2022-MC-FFS-D_Mandatory_Electronic_Billing_Requirements.pdf?121820201653)