



INFORMATIONAL LETTER NO. 2460-MC-FFS

DATE: May 12, 2023

TO: Critical Access Hospitals

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Type of Bill (TOB) 85x, 13x, 14x

EFFECTIVE: January 1, 2023

*****This informational letter (IL) clarifies IL 2396-MC-FFS.*****

IL 2396-MC-FFS states that, to better align with Centers for Medicare and Medicaid Services (CMS) standards and policies, critical access hospitals must use only TOB 85x for outpatient services, and must not use TOB 13x beginning with dates of service on or after January 1, 2023.

Please note that TOB 14x shall be billed for hospital laboratory specimens provided to nonpatients with dates of service on or after January 1, 2023. A nonpatient is defined as a member who is neither an inpatient nor an outpatient of a hospital, but who has a specimen that has been sent for analysis to a hospital, and is not physically present.

Please refer to the [Medicare Claims Processing Manual](#)¹ and [CMS Manual System](#)² for more information.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services for FFS members:

- Provider services: 1-800-338-7909
- Provider email: imeproviderservices@dhs.state.ia.us

¹ <https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c04.pdf>

² <https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/Downloads/R795cp.pdf>

Amerigroup Iowa, Inc.:

- Provider services: 1-800-454-3730
- Provider email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Provider services: 1-833-404-1061
- Provider email: Providers may send email using their account on the ITC website.
- Website: <https://www.iowatotalcare.com>