
INFORMATIONAL LETTER NO. 2736-MC-FFS

DATE: June 11, 2026

TO: All Iowa Medicaid Medical Providers

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS),
Iowa Medicaid

RE: Updated Guidelines for Immunization Administration

EFFECTIVE: Varies

Iowa Medicaid has developed a new Provider Manual related to administration of immunizations. The Iowa Immunizations Manual can be found on the Iowa Health and Human Services [website](#)¹.

Please refer to the Iowa Medicaid website under [Claims and Billing](#)² for billing updates related to Immunizations.

¹ <https://hhs.iowa.gov/about/policy-manuals/medicaid-provider>

² <https://hhs.iowa.gov/medicaid/provider-services/claims-billing>

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov

Managed Care Organizations (MCOs):

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: iaproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc.:

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>