

INFORMATIONAL LETTER NO. 2722-MC-FFS

DATE: December 17, 2025

TO: Home and Community-Based Services (HCBS) Waivers, Money Follows the Person (MFP), Case Managers, Targeted Case Managers, Community-Based Case Managers, Home Health Agencies (HHA), Division of Aging and Disability Services, Electronic Visit Verification (EVV) vendors

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS), and Money Follows the Person (MFP)

FROM: Iowa Department of Health and Human Services (HHS) and Iowa Medicaid

RE: Waiver Service Code Updates and Attendant Care Form Updates

EFFECTIVE: January 1, 2026

This informational letter (IL) announces upcoming changes to the HCBS waiver codes/names and updated Attendant Care forms.

On August 20, 2025, Iowa Department of Health and Human Services (HHS), pursuant to the requirements outlined in 42 CFR 441.304(f), gave notice of the intention to amend the Home and Community Based Services (HCBS) AIDS/HIV, Brain Injury (BI), Children's Mental Health (CMH), Elderly, Health and Disability (HD), Intellectual Disabilities (ID), and Physical Disability (PD) Waivers. The service name changes, and applicable procedure code changes will take effect January 1, 2026.

For guidance on implementing the service name and procedure code changes please review the [Medicaid Fee Schedules | Health & Human Services](#)¹ posted under the HCBS heading on the Iowa Medicaid Fee Schedules webpage

¹ <https://hhs.iowa.gov/medicaid/provider-services/covered-services-rates-and-payments/fee-schedules>

In conjunction with the changes noted in the Implementation Guide, January 1, 2026, an updated Attendant Care form will be released. The updated Attendant Care form has new numbering for Non-Skilled Service Components and updated naming conventions to match the code chart in the implementation guide. This updated form will be posted on the Consumer Directed Attendant Care (CDAC) website, linked below, to ensure Attendant Care providers and Electronic Visit Verification (EVV). Providers can update their systems to allow for these changes before January 1, 2026.

[Consumer Directed Attendant Care | Health & Human Services \(iowa.gov\)](https://hhs.iowa.gov/medicaid/services-care/home-and-community-based-services/consumer-directed-attendant-care)²

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov

Managed Care Organizations (MCOs):

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: aproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc.:

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>

² <https://hhs.iowa.gov/medicaid/services-care/home-and-community-based-services/consumer-directed-attendant-care>