



INFORMATIONAL LETTER NO. 2398-MC-FFS

DATE: January 3, 2023

TO: Iowa Medicaid Hospice, Home Health Services, and Waiver Providers, including Individual Consumer Directed Attendant Care (CDAC) Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Electronic Visit Verification (EVV) Implementation Update

EFFECTIVE: Immediately

On October 5, 2022, Iowa Medicaid filed a good faith effort (GFE) exemption with the Centers for Medicare and Medicaid Services (CMS) to delay implementation of home health care services (HHCS) EVV in Iowa.

CMS has approved this exemption. Therefore, while Iowa works through implementation of the home health codes, there will not be federal match penalties in calendar year 2023 for the delay in implementation. HHS and the managed care organizations (MCOs) are working on a phased approach to implement HHCS codes in Iowa. Phase 1 includes waiver HHCS codes. This phase is now live and claims will flow through CareBridge on a provider-requested volunteer basis. Providers are encouraged to begin claims processing through CareBridge on a volunteer basis and follow a soft launch process to ensure they are ready for the required full implementation deadline of January 1, 2024. Non-waiver HHCS codes will be included in the phase 2 rollout that will begin in 2023. Deadlines for phase 2 will be determined at a later time. Full EVV implementation is expected no later than January 1, 2024. Please refer to the MCOs for future communications regarding EVV implementation.

The [EVV webpage](#)¹ will be updated with any changes.

Please direct all questions to the Iowa Medicaid EVV team via the [Contact EVV webpage](#)².

¹ <https://dhs.iowa.gov/ime/providers/EVV>

² <https://dhs.iowa.gov/ime/providers/evv-contact>