

INFORMATIONAL LETTER NO. 2284-MC-FFS

DATE: November 4, 2021

TO: Iowa Medicaid Integrated Health Home (IHH) Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Integrated Health Home (IHH) Quality Improvement Survey and Listening Sessions

EFFECTIVE: Immediately

This letter is to obtain information from IHH directors and their leadership on the current IHH per member per month (PMPM) reimbursement methodology, barriers to IHH program compliance, and potential considerations for future payment methodologies.

The Department requests that IHH directors work with their leadership to complete an online survey to assist the Department with understanding potential areas of improvement in the IHH reimbursement methodology. Only one survey should be completed by each IHH. If more than one survey is submitted by an IHH, the initial survey will be accepted, and subsequent surveys will be rejected.

A word version of the survey will be provided to directors by email from healthhomes@dhs.state.ia.us to assist the IHH in compiling the information before completing the survey online. The survey will be accompanied by a document titled “PMPM Methodology by State” to use as a reference for the survey. Surveys must be completed online by November 30, 2021. The online survey can be accessed at <https://www.tfaforms.com/4942383>¹

IME will host an informational session to explain the survey and answer questions.

¹ <https://www.tfaforms.com/4942383>

IHH PMPM Informational Session		
Monday November 8, 2021	2 PM to 2:30 PM	Please register at https://attendee.gotowebinar.com/register/7805579699262668047 ² . After registering, you will receive a confirmation email containing information about joining the webinar.

Listening sessions have been scheduled to allow IHH directors and their leadership the opportunity to discuss reimbursement methodology options and share their thoughts, concerns, and potential solutions with the IME. To join a meeting invite, click on the respective link. Calendar invites will be emailed with the survey. The meeting information also will be posted on the [DHS website](https://dhs.iowa.gov/ime/providers/integrated-health-home)³.

IHH PMPM Listening Sessions		
Session 1 Tuesday December 14, 2021	10 AM to 11 AM	Microsoft Teams Meeting Join on your computer or mobile app. Click here to join the meeting Or call in (audio only) at 1-469-998-6046. Phone conference ID: 377 945 567#
Session 2 Friday December 17, 2021	2 PM to 3 PM	Microsoft Teams Meeting Join on your computer or mobile app. Click here to join the meeting Or call in (audio only) at 1-469-998-6046. Phone conference ID: 730 970 803#
Session 3 Tuesday December 21, 2021	2 PM to 3 PM	Microsoft Teams Meeting Join on your computer or mobile app. Click here to join the meeting Or call in (audio only) at 1-469-998-6046. Phone conference ID: 568 272 571#

Surveys and listening session results will be shared with the Quality Improvement Workgroup to assist the group in developing recommendations for a future payment methodology.

² <https://attendee.gotowebinar.com/register/7805579699262668047>

³ <https://dhs.iowa.gov/ime/providers/integrated-health-home>