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**INFORMATIONAL LETTER NO. 2614-MC-FFS**

**DATE:** July 25, 2024

**TO:** Community Mental Health Centers (CMHCs)

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS), Iowa Medicaid

**RE:** Community Mental Health Centers (CMHCs) Rate Increase

**EFFECTIVE:** July 1, 2024

Provisions of the 2024 Iowa Acts, House File 2698, Section 14, Item 5, appropriated \$276,947 to increase community mental health center (CMHC) rates over the rates that were in effect on June 30, 2024. All rates on the CMHC fee schedule, except for assertive community treatment (ACT), will increase by 3.30% effective July 1, 2024.

The state's contracted Managed Care Organizations (MCOs) have 30 days from the date of this letter to update their systems to reflect the increased rates. Providers should increase the billed amount on claims submitted for services delivered on or after July 1, 2024, by 3.30%. This will allow the Fee-for-Service (FFS) and the MCOs to conduct a claim sweep and reimburse the difference between the rates in place on June 30, 2024, and the increased rates effective July 1, 2024, without the need for submission of corrected claims.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

**Iowa Medicaid Provider Services:**

- Phone: 1-800-338-7909
- Email: [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us)

**Managed Care Organizations (MCOs):****Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: [providerrelations@iowatotalcare.com](mailto:providerrelations@iowatotalcare.com)
- Website: <https://www.iowatotalcare.com>

**Molina Healthcare of Iowa:**

- Phone: 1-844-236-1464
- Email: [iaproviderrelations@molinahealthcare.com](mailto:iaproviderrelations@molinahealthcare.com)
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

**Wellpoint Iowa, Inc. (formerly Amerigroup Iowa, Inc.):**

- Phone: 1-833-731-2143
- Email: [ProviderSolutionsIA@wellpoint.com](mailto:ProviderSolutionsIA@wellpoint.com)
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>