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**INFORMATIONAL LETTER NO. 2651-MC-FFS**

**DATE:** December 30, 2024

**TO:** Residential Care Facilities (RCF)

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS),  
Iowa Medicaid

**RE:** Residential Care Facilities (RCF) Maximum Per Diem Rate and  
Personal Needs Allowance Increase

**EFFECTIVE:** January 1, 2025

Effective January 1, 2025, the maximum Residential Care Facilities (RCF) per diem rate will increase from \$36.82 to \$37.60. There will be no increase in the flat per diem rate at this time. The flat per diem rate remains at \$17.86.

Additionally, the personal needs allowance for RCF assistance recipients will increase from \$123.00 to \$126.00 per month effective January 1, 2025. This increase is based on the average Medicaid copays paid by RCF Medicaid members in State Fiscal Year (SFY) 2024 in conjunction with the Cost-of-Living Adjustment (COLA) increase announced by the Social Security Administration.

Please have your residents contact their income maintenance worker if they have questions about the personal needs allowance or their client participation.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

**Iowa Medicaid Provider Services:**

- Phone: 1-800-338-7909
- Email: [imeproviderservices@hhs.iowa.gov](mailto:imeproviderservices@hhs.iowa.gov)

**Managed Care Organizations (MCOs):****Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: [providerrelations@iowatotalcare.com](mailto:providerrelations@iowatotalcare.com)
- Website: <https://www.iowatotalcare.com>

**Molina Healthcare of Iowa:**

- Phone: 1-844-236-1464
- Email: [aproviderrelations@molinahealthcare.com](mailto:aproviderrelations@molinahealthcare.com)
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

**Wellpoint Iowa, Inc. (formerly Amerigroup Iowa, Inc.):**

- Phone: 1-833-731-2143
- Email: [ProviderSolutionsIA@wellpoint.com](mailto:ProviderSolutionsIA@wellpoint.com)
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>