



INFORMATIONAL LETTER NO. 2526-MC-FFS

DATE: December 6, 2023

TO: Iowa Medicaid Community-Based Neurobehavioral Rehabilitative Services (CNRS) Providers, General Institutional

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: 2023 CNRS Provider Quality Self-Assessment

EFFECTIVE: Upon receipt

Iowa Medicaid announces the release of the [2023 Community-based Neurobehavioral Rehabilitation Services \(CNRS\) Provider Quality Self-Assessment](#)¹. The CNRS Provider Quality Self-Assessment form can be found on the [HHS website](#)² - near the top of the webpage - and is due **December 31, 2023**. The form has been updated and prior year's versions will not be accepted.

Training:

CNRS providers must participate in a [recorded webinar](#)³ available on the [HHS website](#)⁴. This webinar provides instructions for completing and submitting this required document. A Frequently Asked Questions (FAQ) document is also maintained and posted on the HHS website.

The completed self-assessment form must be received no later than December 31, 2023. Failure to submit the required documents by December 31, 2023, will jeopardize your agency's Medicaid enrollment, including managed care contracts, and may result in a sanction of payment suspension.

The Quality Improvement Organization (QIO) HCBS unit will confirm receipt of the materials. HCBS Specialists will review submissions and notify the CNRS provider of incomplete or unacceptable submissions. Timely remediation is required for incomplete or unacceptable

¹ <https://hhs.iowa.gov/media/6114/download?inline>

² <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/cnrs>

³ <https://register.gotowebinar.com/recording/5754733244127800066>

⁴ <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/cnrs>

submissions. Questions about this informational letter (IL) or regarding the 2023 CNRS. Provider Quality Self-Assessment should be directed to your organization's assigned [HCBS Specialist](#)⁵. Specialists are assigned based on the county where the parent agency is located.

⁵ <https://hhs.iowa.gov/programs/programs-and-services/policies-rules-and-regulations/home-and-community-based-services-hcbs-waivers-program>