Department of HUMAN SERVICES

INFORMATIONAL LETTER NO. 2134-MC-FFS

DATE:	May 15, 2020
TO:	Iowa Medicaid Home Health Services and Waiver Providers including Individual Consumer Directed Attendant Care (CDAC) Providers
APPLIES TO:	Managed Care (MC) and Fee-for-Service (FFS)
FROM:	Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)
RE:	Electronic Visit Verification (EVV) Stakeholder Update
EFFECTIVE:	Immediately

As discussed in Informational Letter 2117-MC-FFS[1], the IME has approved a MC implementation model with a single entry point for providers who use the Managed Care Organization (MCO) EVV solution, and aggregation options for providers with existing systems.

Stakeholders are invited to learn more about the MCO EVV solution, Carebridge, in a virtual stakeholder meeting on June 4, 2020, from 1:30-2:30 PM. For more information on this stakeholder event, and to submit questions, please email evv@dhs.state.ia.us. Please submit questions by May 27, 2020, to be answered during the meeting.

Questions answered during the virtual stakeholder meeting, as well as additional updates related to this project will be posted on the dedicated EVV webpage[2].

If you have any questions, please contact IME Provider Services at 1-800-338-7909 or email IMEProviderServices@dhs.state.ia.us.

[1] https://dhs.iowa.gov/sites/default/files/2117-MC-FFS_EVV_Mar_2020_Update.pdf?050820201924
[2] https://dhs.iowa.gov/ime/providers/EVV