



INFORMATIONAL LETTER NO. 2519-MC-FFS

DATE: December 27, 2023

TO: Home- and Community-Based Services (HCBS) Waiver, Case Managers, Targeted Case Managers (TCM), Integrated Health Home (IHH), Care Coordinators, Community-Based Case Managers (CBCM)

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Changes to the HCBS Elderly Waiver

EFFECTIVE: October 1, 2023

Pursuant to the authority of Iowa Code section 249A.4, HHS has renewed the 1915(C) HCBS Elderly Waiver. As part of the renewal, the Department has made the changes listed below to the Elderly Waiver. These changes are effective October 1, 2023.

Amendment	What this means.
Adds telehealth as a service delivery option for services where it is allowed.	Telehealth is allowed for case management , mental health outreach, nutritional counseling and senior companion services when the following requirements are met through policies and procedures: •Health Insurance Portability and Accountability Act (HIPAA) compliant platforms; •Client support given when client needs, includes: accessibility, translation or limited auditory or visual capacities are present;

	•Have a contingency plan for provision of services if technology fails; •Professionals do not practice outside of their respective scope; and •Assessment of clients and caregivers that identifies a client's ability to participate in and outlines any accommodations needed while using Telehealth
Adds the ability to provide adult day care services in an individual's member's home.	Individuals who need a level supervision and support due to the primary caregiver's absence due to working or attending school may receive adult day care in their home to enable them to remain in the home and otherwise avoid institutionalization. For additional information refer to Informational Letter 2468-MC-FFS
Removes the restriction of spouses as caregivers.	For Consumer Directed Attendant Care (CDAC) and Consumer Choices Option (CCO), spouses may now be considered for providing CDAC and CCO services to members.
Under consumer-directed attendant care (CDAC) added community business as a qualified provider.	Community businesses that have all necessary licenses and permits to operate in conformity with federal, state and local laws and regulations, and that submit verification of current liability and workers' compensation coverage may enroll to deliver CDAC. Businesses seeking to deliver CDAC will not be required to be certified to deliver Supported Community Living (SCL), Adult Day Care or Assisted Living Services prior to enrolling as a CDAC provider.

Please submit any questions regarding this IL to HCBSwaivers@dhs.state.ia.us.