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**INFORMATIONAL LETTER NO. 2734-FFS-D**

**DATE:** May 14, 2026

**TO:** All Iowa Medicaid Providers

**APPLIES TO:** Fee-for-Service (FFS) and Dental (D)

**FROM:** Iowa Department of Health and Human Services (HHS),  
Iowa Medicaid

**RE:** Dental Wellness Plan (DWP) and Hawki Provider Information

**EFFECTIVE:** Upon Receipt

Iowa HHS is pleased to announce DentaQuest, as a new Dental Plan in addition to Delta Dental of Iowa. DentaQuest will be providing dental benefits for Dental Wellness Plan (DWP) and Hawki members starting July 1, 2026. Membership will be distributed between the two (2) plans.

This informational letter provides information about Member choice and assignment, guidance for dental providers regarding contracting with the two (2) plans and announces provider training.

**Member Choice and Dental Plan Assignment**

During the months of April and May 2026, members were notified by mail of their Dental Plan assignment and member choice timeframes.

Additional information and resources regarding plan assignment and member choice are available at the links below:

- [Annual Choice | Health & Human Services](https://hhs.iowa.gov/health-link/annual-choice)<sup>1</sup>
- [Provider Town Hall](https://hhs.iowa.gov/events/provider-town-hall-april-16-2026)<sup>2</sup>

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<sup>1</sup> <https://hhs.iowa.gov/medicaid/plans-programs/iowa-health-link/annual-choice>

<sup>2</sup> <https://hhs.iowa.gov/events/provider-town-hall-april-16-2026>

## Provider Contracting

All dental providers wishing to contract with Delta Dental of Iowa and/or DentaQuest must first be enrolled with Iowa Medicaid. To enroll with Iowa Medicaid providers may access a Provider Enrollment Application online at [Provider Enrollment | Health & Human Services](#)<sup>3</sup>.

If you have questions about Iowa Medicaid provider enrollment, please contact Iowa Medicaid Provider Services:

- Phone: Monday to Friday 8:00 a.m. to 5:00 p.m.
  - 1-800-338-7909 (Toll Free)
  - 515-256-4609 (Des Moines Area)
- Fax: 515-725-1155 (Fax)
- Email: [imeproviderservices@hhs.iowa.gov](mailto:imeproviderservices@hhs.iowa.gov)

Once approved as a provider for Iowa Medicaid, providers will need to contract with Delta Dental of Iowa and/or DentaQuest directly.

Please use the information below to begin discussions with Delta Dental of Iowa and/or DentaQuest. (Medical providers do not need to contract with Delta Dental of Iowa or DentaQuest.)

- Delta Dental of Iowa
  - Delta Dental of Iowa Provider Services at 1-888-472-1205
  - <https://www.deltadentalia.com/dentists><sup>4</sup>
- DentaQuest
  - DentaQuest Provider Services at 1-866-515-6981
  - <https://www.dentaquest.com/en/providers><sup>5</sup>

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<sup>3</sup> <https://hhs.iowa.gov/medicaid/provider-services/provider-enrollment>

<sup>4</sup> <https://www.deltadentalia.com/dentists/>

<sup>5</sup> <https://www.dentaquest.com/en/providers>

## Provider Trainings

Delta Dental of Iowa and DentaQuest will be hosting plan specific provider training sessions.

- Delta Dental of Iowa
  - [Registration Link](#)<sup>6</sup>
  - To learn more, visit [deltadentalia.com/choice](https://www.deltadentalia.com/choice)<sup>7</sup>
  
- DentaQuest
  - [Iowa Provider Link](#)<sup>8</sup>
  - To learn more, visit [www.dentaquest.com/en/providers](https://www.dentaquest.com/en/providers)<sup>9</sup>

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate PAHP:

### Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: [imeproviderservices@hhs.iowa.gov](mailto:imeproviderservices@hhs.iowa.gov)

### Dental Plans:

#### Delta Dental of Iowa:

- Phone: 1-888-472-1205
- Email: [provrelations@deltadentalia.com](mailto:provrelations@deltadentalia.com)
- Website: <https://www.deltadentalia.com/dentists/>

#### DentaQuest:

- Phone: 1-866-515-6981
- Email: [lowaproviders@dentaquest.com](mailto:lowaproviders@dentaquest.com)
- Website: <https://www.dentaquest.com/en/providers>

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<sup>6</sup> <https://www.surveymonkey.com/r/R7M6MT7>

<sup>7</sup> <https://www.deltadentalia.com/dentists/resources/choice/>

<sup>8</sup> <https://www.dentaquest.com/en/providers/iowa>

<sup>9</sup> <https://www.dentaquest.com/en/providers>