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**INFORMATIONAL LETTER NO. 2604-MC-FFS**

**DATE:** June 21, 2024

**TO:** Home and Community-Based (HCBS) Waiver, Habilitation, Integrated Health Homes (IHH), Money Follows the Person (MFP), Case Managers, Targeted Case Managers, Community-Based Case Managers, Community-Based Neurobehavioral Rehabilitation (CNRS), Home Health Agencies (HHA), Behavioral Health Services, Program for All Inclusive Care for the Elderly (PACE), Division of Aging and Disability Services

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS), Iowa Medicaid

**RE:** July and August 2024 Competency-Based Training (CBT) Announcement

**EFFECTIVE:** Upon Receipt

**July 2024****Risk Stratification****July 15, 2024 | 2:00 PM – 3:00 PM CST | [Virtual Registration through Zoom](#)<sup>1</sup>****Presenters:** Wellpoint**Intended Audience:** Direct support professionals and case managers from LTSS provider types.**Objectives:**

- Participants will increase their knowledge in using the risk stratification assessment.
- Participants will understand how to assess different risk levels.
- Participants will learn to identify the right level of care and services for each served individual.

**August 2024****System Navigation for Working with Children with Complex Needs****August 7, 2024 | 10:00 AM – 11:00 AM CST | [Virtual Registration through Zoom](#)<sup>2</sup>****Presenters:** Dawn Kekstadt, Bureau Director, Community Integration Services**Intended Audience:** Direct support professionals and administration from all LTSS provider types and case managers who work with children with complex needs.

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<sup>1</sup> <https://telligen.zoom.us/join/ztE63l8HycVg1a0zqZPaMFY#/registration>

<sup>2</sup> <https://telligen.zoom.us/join/tZwrdu-urjosHNO9ltVhscg8hMdYDPBjjJZw#/registration>

**Objectives:**

- Participants will understand system logistics better when working with children with complex needs.
- Participants will be able to identify and learn about available resources for supporting children in homes across systems.
- Participants will gain knowledge of best practices for supporting children with complex needs who are involved in child protection services.

**Fall Prevention Programming**

**August 27, 2024 | 2:00 PM – 3:00 PM CST | [Virtual Registration through Zoom](#)<sup>3</sup>**

**Presenters:** Sydney Marshman, OTD, Chief Executive Officer, Happy At Home Consulting

**Intended Audience:** Direct support professionals and administration from all LTSS provider types and case managers.

**Objectives:**

- Understand techniques to assess for fall risks.
- Access resources and evidence-based programs are available to help members who may be a fall risk.
- Learn about fall prevention tactics and resources when working with an interdisciplinary team.

These sessions will be recorded and stored in our training archive. The monthly training schedule and archive are on the [Competency-Based Training and Technical Assistance Website](#)<sup>4</sup> and will be updated as training opportunities become available. Should you have additional questions after viewing the website and announcement, please direct them to the competency-based training specialist at [hcbstta@dhs.state.ia.us](mailto:hcbstta@dhs.state.ia.us).

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<sup>3</sup> [https://telligen.zoom.us/meeting/register/tZwvceqhjqgtGtRIN-CnSIOSoCpi\\_ObkkExK#/registration](https://telligen.zoom.us/meeting/register/tZwvceqhjqgtGtRIN-CnSIOSoCpi_ObkkExK#/registration)

<sup>4</sup> <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/provider-services/provider-trainings/cbt>