
INFORMATIONAL LETTER NO. 2649-MC-FFS-D

DATE: December 13, 2024

TO: Federally Qualified Health Centers (FQHC), Rural Health Clinics (RHC)

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS), Dental (D)

FROM: Iowa Department of Health and Human Services (HHS),
Iowa Medicaid

RE: Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC) Rate Floor Update

EFFECTIVE: January 1, 2025

[Informational Letter \(IL\) No. 1562¹](#), issued October 27, 2015, set the rate floor for managed care organization (MCO) payments to Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC) at the provider specific Benefits Improvement and Protection Act (BIPA) Prospective Payment System (PPS) rate. The BIPA PPS rates are updated annually using the Medicare Economic Index (MEI) factor.

The MEI factor for 2025 is 3.5 percent. Updated provider specific BIPA PPS rates have been calculated and were provided to the MCOs on November 22, 2024. The updated rates are effective for services on or after **January 1, 2025**.

If you have questions, please contact the Iowa Medicaid Provider Cost Audit Unit, Iowa Medicaid Provider Services, the appropriate MCO or PAHP:

Iowa Medicaid Provider Cost Audit Unit

- Email: costaudit@hhs.iowa.gov

¹ <https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=490ab587-8b4d-421a-b66a-b519f44a0455>

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov

Managed Care Organizations (MCOs):**Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: iaproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc. (formerly Amerigroup Iowa, Inc.):

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>

Prepaid Ambulatory Health Plans (PAHPs):**Delta Dental:**

- Phone: 1-888-472-1205
- Email: provrelations@deltadentalia.com
- Website: <https://www.deltadentalia.com/dentists/>

MCNA Dental:

- Phone: 1-855-856-6262
- Email: IA_PR_Dept@mcna.net
- Website: <https://www.mcnaia.net/dentists>