



INFORMATIONAL LETTER NO. 2417-MC-FFS

DATE: January 20, 2023

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: HHS Website Launch

EFFECTIVE: Immediately

On Thursday, January 12, 2023, HHS launched a new website at <https://hhs.iowa.gov>¹. The Iowa Medicaid portion of the new website mirrors the structure and content of the previous website. HHS will temporarily maintain a redirect service for the legacy site at <https://dhs.iowa.gov>². At this time, there are no changes to sites that do not have a DHS domain, such as the Iowa Medicaid Preferred Drug List and the Iowa Medicaid Portal Access (IMPA).

Providers should update any bookmarks or links they have for the previous website. Any link or bookmark pointing to dhs.iowa.gov (and its subsequent pages) will need to be changed to hhs.iowa.gov. For example, a bookmark pointing to the Provider Services page dhs.iowa.gov/ime/providers will need to be changed to hhs.iowa.gov/ime/providers.

HHS is currently processing changes to website links contained within forms and documents. Providers should check the HHS website regularly as these updated forms and documents become available in the coming weeks.

¹ <https://hhs.iowa.gov>

² <https://dhs.iowa.gov>