

INFORMATIONAL LETTER NO. 2182-MC-FFS

DATE: November 2, 2020

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: 2020 Annual Provider Training

EFFECTIVE: Upon Receipt

Due to concerns around the coronavirus (COVID-19), the IME has scheduled the 2020 Annual Provider Training sessions via Zoom. These trainings will consist of two morning sessions and two afternoon sessions broadcast live. You only need to sign up for one session. If you are unable to attend one of the four sessions, the IME will record and post the link to view it on our website. Iowa Total Care and Amerigroup will participate in the training as well.

To join an Annual Provider Training session please select a session from the table below, and approximately 5 – 10 minutes before the session is scheduled to begin, click the Zoom meeting link or call the phone number provided in the table below.

Session Agenda:

- 9:00 am – 10:00 am OR 1:00 pm – 2:00 pm: IME Presentation
- 10:00 am – 10:30 am OR 2:00 pm – 2:30 pm: Amerigroup Presentation
- 10:30 am – 11:00 am OR 2:30 pm – 3:00 pm: Iowa Total Care Presentation
- 11:00 am – 12:00 pm OR 3:00 pm – 4:00 pm: Question and Answer Session

Annual Provider Training Sessions		
Session Date	Session Time	Zoom Link and Conference Line Information
Session 1: Tuesday, November 17, 2020	9:00 AM – 12:00 PM (noon)	Session 1 Zoom Link ¹ Meeting ID: 996 2833 3979 Passcode: 000111 +1 312 626 6799 US
Session 2: Tuesday, November 17, 2020	1:00 PM – 4:00 PM	Session 2 Zoom Link ² Meeting ID: 935 4215 3506 Passcode: 443980 +1 312 626 6799 US
Session 3: Wednesday, November 18, 2020	9:00 AM – 12:00 PM (noon)	Session 3 Zoom Link ³ Meeting ID: 977 9360 6737 Passcode: 231240 +1 312 626 6799 US
Session 4: Wednesday, November 18, 2020	1:00 PM – 4:00 PM	Session 4 Zoom Link ⁴ Meeting ID: 999 6596 7606 Passcode: 780545 +1 312 626 6799 US

We are asking for suggestion on topics to include for the 2020 Annual Provider Training. Please email any topic suggestions to mjames@dhs.state.ia.us, **before November 6, 2020.**

For any questions, please contact the IME Provider Outreach Unit at 1-800-338-7909 or send an email to IMEProviderOutreach@dhs.state.ia.us.

¹ <https://zoom.us/j/99628333979?pwd=Y3VpYy95WVlzQ25zQ3BPV3VITHVvZz09>

² <https://zoom.us/j/93542153506?pwd=bmpwdWdTb2UrSjEyTmVTWHNOS0xldz09>

³ <https://zoom.us/j/97793606737?pwd=K2lnRjVoQ0dZVC9wSGhaRkYzdIZ3QT09>

⁴ <https://zoom.us/j/99965967606?pwd=T29NM2hrMlIjVUNITDBCYmY0VmFsZz09>