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**INFORMATIONAL LETTER NO. 2719-MC-FFS-D**

**DATE:** January 26, 2026

**TO:** All Facilities

**APPLIES TO:** Managed Care (MC) and Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS) and  
Iowa Medicaid

**RE:** Personal Needs Allowance and Supplemental Personal Needs  
Payments

**EFFECTIVE:** Immediately

**Changes to Personal Needs Allowance and Supplemental Personal Needs  
payments.**

HHS Appropriations House File 1049 increased the Personal Needs Allowance and supplemental payment from \$50.00 to \$55.00 monthly for individuals residing in a facility.

This change will be taking place retroactively back to August 1, 2025.

What this means is:

- Ongoing Client Participations and supplemental Personal Needs payments will be made beginning with March 2026 benefit to reflect the \$5.00 increase on all Medicaid Facility cases. March payments will be received on the 1<sup>st</sup> of the month as is the current schedule.
- Retroactive adjustments to the Client Participations and Supplemental payments will be made in early February 2026 for the months of August 2025 to February 2026 for \$5.00 each month for all affected facility cases.
- If an individual who is entitled to the Supplemental payment does not receive the payment, they can contact the Facility and Waiver Eligibility Team at [facilities@hhs.iowa.gov](mailto:facilities@hhs.iowa.gov) or 1-877-344-9628.

If you have questions, please contact Iowa Medicaid Provider Services, the appropriate managed care organization (MCO) or dental plan:

**Iowa Medicaid Provider Services:**

- Phone: 1-800-338-7909
- Email: [imeproviderservices@hhs.iowa.gov](mailto:imeproviderservices@hhs.iowa.gov)

**Managed Care Organizations (MCOs):**

**Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: [providerrelations@iowatotalcare.com](mailto:providerrelations@iowatotalcare.com)
- Website: <https://www.iowatotalcare.com>

**Molina Healthcare of Iowa:**

- Phone: 1-844-236-1464
- Email: [iaproviderrelations@molinahealthcare.com](mailto:iaproviderrelations@molinahealthcare.com)
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

**Wellpoint Iowa, Inc.:**

- Phone: 1-833-731-2143
- Email: [ProviderSolutionsIA@wellpoint.com](mailto:ProviderSolutionsIA@wellpoint.com)
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>

**Delta Dental:**

- Phone: 1-888-472-1205
- Email: [provrelations@deltadentalia.com](mailto:provrelations@deltadentalia.com)
- Website: <https://www.deltadentalia.com/dentists/>

**MCNA Dental:**

- Phone: 1-855-856-6262
- Email: [IA\\_PR\\_Dept@mcna.net](mailto:IA_PR_Dept@mcna.net)
- Website: <https://www.mcnaia.net/dentists>