

**INFORMATIONAL LETTER NO. 2268-MC-FFS-D**

**DATE:** September 29, 2021

**TO:** All Iowa Maternal, Child, and Adolescent Health Title V Contractors

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS), Dental (D)

**FROM:** Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

**RE:** Billing for Interpretation to Medicaid Children

**EFFECTIVE:** July 1, 2021

Effective July 1, 2021, to comply with billing dental services on an American Dental Association (ADA) dental claim form as described in [IL 2240-FFS-D<sup>1</sup>](#), billing for interpretation services by Title V Maternal, Child and Adolescent Health Centers switched from the T1013 code to D9990 (Documenting Translator or Sign Language Services).

Dental claims must be submitted to the plan administrator the member is assigned to. Eligibility and plan assignment can be verified by using the IME Eligibility and Verification System (ELVS) line at 1-800-338-7752.

Interpretation is only billable when provided in conjunction with a direct dental service. In addition, the service must be face-to-face (not telephonic) and is billable one time per day, per member (no longer billed in 15-minute increments). Reimbursement is set at \$14.39.

For any billing inquiries, or information on access to telephonic translation services, please refer to the contact information for each dental plan administrator:

**IME Provider Services Unit:**

o Provider Services: 1-800-338-7909

**Delta Dental of Iowa (DDIA) Provider Services:**

o Provider Services: 1-800-472-1205

**Managed Care of North America (MCNA) Provider Services:**

o Provider Services: 1-855-856-6262

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<sup>1</sup> <https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=746beab8-0462-4b5d-aa68-9b2688c2b509>