
INFORMATIONAL LETTER NO. 2635-MC-FFS

DATE: October 23, 2024

TO: Home and Community-Based Services (HCBS) Waivers, Habilitation Services, Integrated Health Homes (IHH), Money Follows the Person (MFP), Case Managers, Targeted Case Managers, Community-Based Case Managers, Community-Based Neurobehavioral Rehabilitation Services (CNRS), Home Health Agencies (HHA), Behavioral Health Services, Program of All-Inclusive Care for the Elderly (PACE)

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS),
Iowa Medicaid

RE: Long-Term Services and Supports (LTSS) Learning Management System (LMS) Refresher Training

EFFECTIVE: Upon Receipt

The purpose of this Informational Letter (IL) is to announce an upcoming training opportunity for Long-Term Services and Supports (LTSS) providers and caregivers of all types regarding the use of the Home and Community-Based (HCBS) Learning Management System (LMS). There will be a training on **November 19, 2024, from 11:00 AM to 12:00 PM CT.**

This session will provide a visual demonstration of the learner experience, provide a reminder for how to find Competency-Based Training (CBT), the record of learning, and specific materials, and focus on new features of the LMS, such as the event announcements. The training will be recorded and available on the training platform for anyone unable to attend one of the scheduled training sessions.

The goal of the LMS is to build capacity within the LTSS provider community and enhance and improve the delivery of LTSS while supporting activities that lead to better

health and performance outcomes for Medicaid members, providers, direct support professionals, case managers and other caregivers.

Iowa Training Platform – Tualta Refresher

Presented by: Kirby Corbey, Tualta Relationship Manager

When: November 19, 2024 | 11:00 AM – 12:00 PM CT

Register: [Virtual Registration Here](#)¹

Learning Intents:

- Provide training reminders on how to use the LMS platform.
- Learn how to access CBT, your record of learning and specific material on the training platform.
- Understand where to find upcoming training events.
- And more!

If you have questions, please visit Tualta or contact Iowa Medicaid Provider Services:

Tualta, LLC:

- Website: <https://www.tualta.com/about/>

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

¹ <https://telligen.zoom.us/meeting/register/tZMufu2upj4uG9zH9lo7J-gfZFo7Xws-o5ly>