

## INFORMATIONAL LETTER NO. 2624-MC-FFS

**DATE:** February 12, 2025

**TO:** Chiropractors

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS),  
Iowa Medicaid

**RE:** Chiropractic Codes Update

**EFFECTIVE:** September 1, 2023

The purpose of this Informational Letter (IL) is to notify chiropractors that CPT code 98943 (Chiropractic manipulative treatment (CMT); extraspinal, one (1) or more regions) was made open and payable for dates of service on or after September 1, 2023. This code describes a chiropractic adjustment to one or more areas *other than the spine*. Codes 98940-98942 are specific to the spinal region only. The table below describes each chiropractic code and billing notes.

Claims submitted on or after September 1, 2023, will be reprocessed as applicable.

Code	Description	Billing Notes
<b>98940</b>	Chiropractic manipulative treatment (CMT); spinal, one to two (1-2) regions	<ul style="list-style-type: none"> <li>▪ Cannot be billed with 98941 or 98942 for the same member on the same date of service.</li> <li>▪ Billed only once per day.</li> <li>▪ Can be billed with 98943.</li> </ul>
<b>98941</b>	Chiropractic manipulative treatment (CMT); spinal, three to four (3-4) regions	<ul style="list-style-type: none"> <li>▪ Cannot be billed with 98940 or 98942 for the same member on the same date of service.</li> <li>▪ Billed only once per day.</li> <li>▪ Can be billed with 98943.</li> </ul>

<p><b>98942</b> Chiropractic manipulative treatment (CMT); spinal, five (5) regions</p>	<ul style="list-style-type: none"> <li>▪ Cannot be billed with 98940 or 98941 for the same member on the same date of service.</li> <li>▪ Billed only once per day.</li> <li>▪ Can be billed with 98943.</li> </ul>
<p><b>98943</b> Chiropractic manipulative treatment (CMT); extraspinal, one (1) or more regions</p>	<ul style="list-style-type: none"> <li>▪ Can be billed with 98940-98942 for the same member on the same date of service (no modifier required).</li> <li>▪ Billed only once per day.</li> </ul>

It is the provider's responsibility to select the procedure code that best describes the item of service that was provided. A claim submitted without a procedure code and a corresponding diagnosis code will be denied.

When billing for a **single** subluxation:

Three (3) codes will be required on the claim form

- One (1) manipulation CPT code
- One (1) subluxation diagnosis code
- One (1) diagnosis code from the Category I-III list

When billing for **multiple** subluxations:

Choose a manipulation CPT code that matches the number of regions affected.

- For each subluxation, you need:
  - One (1) subluxation diagnosis code
  - One (1) code from the category I-III diagnosis codes

### Additional Reminders

Field 24E (Loop 2400):

Must have the primary pointer and a secondary pointer. This field can hold up to four (4) pointers.

- The first (1<sup>st</sup>) position must point to the primary diagnosis.
- The second (2<sup>nd</sup>), third (3<sup>rd</sup>) and fourth (4<sup>th</sup>) positions must point to diagnoses indicated from Category I, II or III.

A list of primary and category I-III codes can be found on the [Iowa Department of Health and Human Services' \(HHS\) website](https://hhs.iowa.gov/)<sup>1</sup> on the [Covered Services, Rates and Payments webpage](https://hhs.iowa.gov/programs/welcome-iowa-medicaid/policies-rules-and-regulations/covered-services-rates-and-payments)<sup>2</sup>.

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<sup>2</sup> <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/policies-rules-and-regulations/covered-services-rates-and-payments>

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate managed care organization (MCO):

**Iowa Medicaid Provider Services:**

- Phone: 1-800-338-7909
- Email: [imeproviderservices@hhs.iowa.gov](mailto:imeproviderservices@hhs.iowa.gov)

**Managed Care Organizations (MCOs):**

**Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: [providerrelations@iowatotalcare.com](mailto:providerrelations@iowatotalcare.com)
- Website: <https://www.iowatotalcare.com>

**Molina Healthcare of Iowa:**

- Phone: 1-844-236-1464
- Email: [iproviderrelations@molinahealthcare.com](mailto:iproviderrelations@molinahealthcare.com)
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

**Wellpoint Iowa, Inc.:**

- Phone: 1-833-731-2143
- Email: [ProviderSolutionsIA@wellpoint.com](mailto:ProviderSolutionsIA@wellpoint.com)
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>