
INFORMATIONAL LETTER NO. 2680-MC-FFS-HCBS

DATE: May 12, 2025

TO: Home and Community-Based Services (HCBS) Waiver Services Providers, HCBS Habilitation Services Providers, Integrated Health Homes (IHH), Targeted Case Managers, and Health and Human Services (HHS) Service Workers

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS),
Iowa Medicaid

RE: Five-Person Homes serving Home and Community Based (HCBS) Waiver and Habilitation participants

EFFECTIVE: Immediately

The purpose of this Informational Letter (IL) is to provide an update regarding five-person homes currently approved pursuant to Iowa Code citation §135C.6.c by HHS to serve HCBS waivers and HCBS Habilitation participants across the state. It has been confirmed that the HCBS settings requirements will continue to allow five-person homes, without imposing any time restrictions.

The Department previously provided guidance to five-person homes to prepare for a transition from five persons to four or less persons, please disregard the previous guidance.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate managed care organization (MCO):

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov

Managed Care Organizations (MCOs):

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: aproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc.:

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>