



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1777-MC-FFS

DATE: March 3, 2017

TO: Iowa Medicaid Independent Laboratories

APPLIES TO: Managed Care, Fee-for-Service

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: New Billing Requirement - Clinical Laboratory Improvement Amendments (CLIA) Certification Number on Claims

EFFECTIVE: April 1, 2017

There is a new requirement applicable to Independent Laboratories (Labs), as it relates to the CLIA certification number that is to be used on claims submitted to the IME and Managed Care Organizations (MCOs) for Medicaid members. This new requirement is effective with dates of service on/after April 1, 2017. The IME is making this change to be consistent with how Medicare requires labs to bill for services and applies to claims submitted on either a CMS 1500 or HIPAA 5010 837P claim form.

All claims for laboratory services must include the CLIA number for the servicing provider.

Claims Submission Process

Providers should use the following guidelines to submit their CLIA identification number on claims for Medicaid members:

Claim Format and Elements	CLIA Number Location Options
CMS-1500 (formerly HCFA 1500)	Must be represented in field 23
HIPAA 5010 837 Professional	Must be represented in the 2300 loop, REF02 element

Failure to include the Lab's CLIA certification number as indicated in the table above or if the submitted CLIA number does not match the CLIA number the IME has on file for the provider will result in the claim being denied. Denied claims may be resubmitted for payment, so long as the required information is included on the resubmitted claim.

CLIA regulatory requirements vary according to the kind of test(s) each laboratory conducts. Tests are categorized as waived, moderate complexity or high complexity. CLIA requires all laboratory testing sites to have one of the following certificates to legally perform clinical laboratory testing.

Types of CLIA Certificates:

- Certificate of Waiver
- Certificate of Registration
- Certificate of Accreditation
- Certificate for Physician-Performed Microscopy
- Certificate of Compliance

For more information regarding the CLIA requirements and test complexity categories please visit the [CLIA website](#)¹.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, or by email at imeproviderservices@dhs.state.ia.us.

¹ <https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/index.html?redirect=/clia/>