
INFORMATIONAL LETTER NO. 2675-MC-FFS

DATE: April 08, 2025

TO: Home and Community-Based Services (HCBS) Waivers, Habilitation Services, Integrated Health Homes (IHH), Money Follows the Person (MFP), Case Managers, Targeted Case Managers, Community-Based Case Managers, Community-Based Neurobehavioral Rehabilitation Services (CNRS), Home Health Agencies (HHA), Behavioral Health Services, Program of All-Inclusive Care for the Elderly (PACE), Division of Aging and Disability Services

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: April 2025 Competency-Based Training (CBT) Announcement

EFFECTIVE: Upon Receipt

This informational letter (IL) announces upcoming competency-based training (CBT) opportunities for Iowa Long-Term Support Services (LTSS) providers of all types. CBT ensures providers and direct support professionals acquire skills that can be applied to member care. Training is provided at no cost to agencies or direct support professionals.

Money Follows the Person (MFP) 101

April 16, 2025 | 1:00 – 3:00 PM | [Virtual Registration through Zoom](#)¹

Presenters: Lindsey Robertson, Project Director, Money Follows the Person

Intended Audience: HCBS waiver providers, targeted case managers, MCO CBCMs, ICF/ID providers, NF providers, PMIC providers, inpatient hospitalization social workers/related personnel, and those who are interested in learning more.

Objectives:

- Participants will learn the fundamental goals and structure of the MFP initiative, including how it helps individuals transition from institutional settings to community-based care.

¹ <https://telligen.zoom.us/meeting/register/tZMvfU-hrj8vHNDu2cTCXw5yDg4QArXn00v4>

- Attendees will gain insight into the specific services offered through the MFP program and how it supports individuals' independence, choice, and quality of life.
- Participants will understand the role of various stakeholders in the success of MFP and the continued development of community-based long-term care options.

Long-Term Services and Supports 101

April 22, 2025 | 11:00 AM - 12:00 PM | [Virtual Registration through Zoom](#)²

Presenters: LeAnn Moskowitz, LTSS Program Policy Manager

Intended Audience: Anyone interested in learning more about LTSS; Home- and Community-Based Services (HCBS), Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/ID), Residential Care Facilities (RCF), Nursing Facilities and Skilled Nursing Facilities (NF and SNF), Community-Based Neurobehavioral Rehabilitation Services (CNRS), Estate Recovery, Medical Assistance Income Trust (MAIT), Transfers of Assets (TOA)

Objectives:

- Define Long-Term Services and Supports (LTSS)
- Identify the types of services included (e.g., personal care, home health care, institutional care, home and community-based services)
- Understand the role LTSS plays in supporting individuals with chronic conditions, disabilities, and/or aging-related needs.

These sessions will be recorded and stored in our training archive. The monthly training schedule and archive are on the [Competency-Based Training and Technical Assistance webpage](#)³ on the [Iowa Department of Health and Human Services \(HHS\) website](#)⁴ and will be updated as training opportunities become available. Additionally, trainings are now being stored on the [Learning Management System \(LMS\) powered by Trualta](#)⁵. Should you have additional questions after viewing the website and announcement, please direct them to the CBT specialist at hcbstta@hhs.iowa.gov.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

² https://telligen.zoom.us/meeting/register/DyrOrdgpTMOQ_atdv4xeuQ

³ <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/provider-services/provider-trainings/cbt>

⁴ <https://hhs.iowa.gov/>

⁵ <https://ltss-iowa-trualta.com/>

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov

Managed Care Organizations (MCOs):**Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: aproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc.:

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>