



INFORMATIONAL LETTER NO. 2400-MC-FFS

DATE: November 28, 2022

TO: Iowa Medicaid Community-Based Neurobehavioral Rehabilitative Services (CNRS) Providers, General Institutional

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: 2022 CNRS Provider Quality Management Self-Assessment

EFFECTIVE: Upon Receipt

The purpose of this informational letter (IL) is to announce the release of the 2022 CNRS Provider Quality Management Self-Assessment. The focus of the 2022 CNRS Provider Quality Management Self-Assessment and subsequent review activities is to assist providers in regulatory compliance and quality improvement and is a required component for enrollment as an Iowa Medicaid CNRS provider. The 2022 CNRS Provider Quality Management Self-Assessment form has been updated and can be found on the [HHS website](https://dhs.iowa.gov/ime/members/medicaid-a-to-z/cnrs/sa)¹. All sections of the self-assessment form must be completed in their entirety. Prior years' versions of the form will not be accepted.

Training

Providers must participate in a recorded webinar that outlines the updates to the 2022 CNRS Provider Quality Management Self-Assessment and the expectations for completion. The webinar and a frequently asked questions (FAQ) document can be found on the [HHS website](https://dhs.iowa.gov/ime/members/medicaid-a-to-z/cnrs/sa)².

The completed self-assessment form must be received no later than December 31, 2022. Failure to submit the required documents by December 31, 2022, will jeopardize your agency's Medicaid enrollment, including managed care contracts, and may result in a sanction of payment suspension.

¹ <https://dhs.iowa.gov/ime/members/medicaid-a-to-z/cnrs/sa>

² <https://dhs.iowa.gov/ime/members/medicaid-a-to-z/cnrs/sa>

The Quality Improvement Organization (QIO) staff will confirm receipt of the materials. Agencies will be notified of incomplete or unacceptable document submission and timely remediation will be required. Technical assistance may be requested and should be directed to the assigned [QIO specialist](#)³. Please submit any questions about this IL or completion of the self-assessment to CNRS@dhs.state.ia.us.

³ <https://dhs.iowa.gov/ime/members/medicaid-a-to-z/cnrs/qio>