



INFORMATIONAL LETTER NO. 2525-MC

DATE: November 30, 2023

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Electronic Visit Verification (EVV) – Home Health Care Services (HHCS) Implementation

EFFECTIVE: October 1, 2023

[Section 12006\(a\) of the 21st Century Cures Act](#)¹ mandates that states implement Electronic Visit Verification (EVV) for all Medicaid personal care services (PCS) and home health care services (HHCS) that require an in-home visit by a provider. EVV for PCS was implemented January 1, 2021, and EVV will be required for applicable HHCS on January 1, 2024. Hospice services are not required under the current EVV mandate. Reference the chart below for the HHCS codes requiring EVV.

Effective for dates of service on or after January 1, 2024, all HHCS subject to EVV requirement not submitted via the CareBridge EVV solution will be denied. While Assisted Living Facilities and Residential Care Facilities were allowed to opt out for LTSS personal care services, the Assisted Living Facilities and Residential Care Facilities who provide HHCS **may not** opt out of this requirement to participate in EVV for HHCS.

If a provider chooses to use a third-party solution, it is essential that systems are fully compliant and integrated with CareBridge no later than January 1, 2024. CareBridge offers a platform at no cost to enable providers to meet the EVV requirements if they are unable to meet the January 1, 2024, deadline. [See additional CareBridge resources](#)².

¹ <https://www.congress.gov/bill/114th-congress/house-bill/34/text>

² <https://www.carebridgehealth.com/iaevv>

As identified in [Informational Letter \(IL\) 1711-MC-FFS³](#), there is no change in the requirement to identify the non-homebound status for a dual-eligible member. The code Z76.89 must be entered to bypass the Medicare denial of claims payment allowing Medicaid to accept the claim.

Code	Modifier	Description
S9122	None	Home Health Aide, when billed without a revenue code (waiver; non-waiver)
S9123	None	Nursing Care, RN, (waiver, non-waiver)
S9124	None	Nursing Care, LPN, (waiver, non-waiver)
T1002	None	Nursing Care, RN, IMMT, home
T1003	None	Nursing Care, LPN, IMMT, home
T1004	None & U3	Home Health Aide, IMMT, home
T1021	None	Home Health Aide, home
T1030	None	Nursing Care, RN, home
T1031	None	Nursing Care, LPN, home
G0151	None	Physical Therapist (PT), home health setting or hospice
G0152	None	Occupational Therapist (OT), home health setting or hospice
G0153	None	Speech Language Pathologist (SLP or ST), home health setting or hospice
G0156	None	Home Health Aide, home health or hospice setting
G0158	None	OT Assistant, home health setting or hospice
G0159	None	PT, home health setting
G0160	None	OT, home health setting
G0161	None	SLP, home health setting
G0299	None	RN Direct Care, home health or hospice setting
G0300	None	LPD Direct Care, home health or hospice

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

³ <https://secureapp.dhs.state.ia.us/IMPA/Information/Bulletins.aspx>

Amerigroup Iowa, Inc.:

- Phone: 1-800-454-3730
- Email: ProvidersolutionsIA@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: itc_evw@iowaTotalCare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: aproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>