
INFORMATIONAL LETTER NO. 2681-MC-FFS-D

DATE: May 2, 2025

TO: All Iowa Medicaid Dental Providers, Federally Qualified Health Centers (FQHC) and Indian Health Services (IHS)

APPLIES TO: Dental (D)

FROM: Iowa Department of Health and Human Services (HHS) and Iowa Medicaid

RE: Healthy and Well Kids in Iowa (Hawki) Dental Annual Maximum Benefit

Effective: June 1, 2025

In compliance with federal regulations (CFR 457.480), Iowa Medicaid will be sunsetting the Healthy and Well Kids in Iowa (Hawki) Dental Annual Benefit Maximum (ABM) effective June 1, 2025. Hawki Dental members will no longer be subject to a one thousand-dollar (\$1000) ABM for dental services.

Effective June 1, 2025, dental services will no longer be subject to \$1,000 ABM. For claims submitted with a date of service prior to June 1, 2025, the ABM will still apply, and payments will be processed based on the member's ABM.

Currently, Delta Dental of Iowa (DDIA) is the only dental plan administrator of the Hawki dental benefit.

If you have questions, please contact Iowa Medicaid Provider Services or Delta Dental of Iowa (DDIA).

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@hhs.iowa.gov

Delta Dental of Iowa:

- Phone: 1-888-472-1205
- Email: provrelations@deltadentalia.com
- Website: <https://www.deltadentalia.com/dentists/>