



INFORMATIONAL LETTER NO. 2532-MC-FFS

DATE: December 5, 2023

TO: HCBS Waiver, Habilitation, Integrated Health Homes, Case Managers, Targeted Case Managers, Community-Based Case Managers, CNRS, Home Health Agencies, PACE

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Notice of Intent to Award, Request for Proposal (RFP) MED-24-008
HCBS Learning Management System

EFFECTIVE: January 1, 2024

On November 16, 2023, HHS posted a Notice of Intent to Award Request for Proposal (RFP) Number: MED-24-008, HCBS Learning Management System. The purpose of the RFP is to select the most qualified contractor to provide a Statewide Learning Management System for Long Term Services and Supports (LTSS) providers.

The procurement outcome is to ensure members are receiving high quality services from well-trained, qualified providers and caregivers. In this effort, the Agency seeks a vendor who will provide a statewide web-based Learning Management System (LMS) for LTSS providers, direct support professionals and family caregivers to build capacity within the LTSS provider community and enhance and improve the delivery of LTSS. The goal of which is to support activities that lead to better health and performance outcomes for providers, direct support professionals and family caregivers. The software as a solution LMS will provide a curriculum library as well as allow for Iowa specific content created by the Agency or providers to be uploaded to the solution.

The successful bidder is Trualta, LLC. As provided for in the RFP, the Notice of Intent to Award is subject to execution of a written contract. The resulting contract is intended to begin January 1, 2024.

If you have questions, please contact Iowa Medicaid Provider Services:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us