



INFORMATIONAL LETTER NO. 2396-MC-FFS

DATE: November 15, 2022

TO: Critical Access Hospitals

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Type of Bill (TOB) 85x vs. TOB 13x

EFFECTIVE: January 1, 2023

This informational letter provides guidance on billing for outpatient services. It has been identified that critical access hospitals are billing for outpatient services using TOB 85x or TOB 13x. To better align with the Centers for Medicare and Medicaid Services (CMS) standards and policies, critical access hospitals shall only use TOB 85x for outpatient services beginning with dates of service on or after January 1, 2023. TOB 13x is not appropriate for critical access hospital outpatient billing beginning with dates of service on or after January 1, 2023.

If you have questions, please contact the Iowa Medicaid Provider Services Unit or the appropriate MCO:

Iowa Medicaid Provider Services for FFS members:

- Provider Services: 1-800-338-7909
- Provider email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:

- Provider Services: 1-800-454-3730
- Provider email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Provider Services: 1-833-404-1061
- Provider email: Providers may send email using their account on the ITC website.
- Website: <https://www.iowatotalcare.com>