



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

IME Policy Clarification # 000115

June 10, 2016

MCO CEO Name
MCO
Address Line 1
Address Line 2
Des Moines, Iowa XX

Dear Ms/Mr.:

This letter is a formal notification of the state's expectations related to the operations and implementation of Iowa Medicaid under the managed care program. This purpose of this letter is to do following:

- ☒ Provide formal guidance
- ☐ Request for information

Content

Targeted Case Managers and Case Management have been contacting the Iowa Medicaid Enterprise to enroll in Medicaid as a provider of case management for the Health and Disability (HD), AIDS/HIV and Physical Disability (PD) Home and Community Based Services (HCBS) waivers so their agency would be eligible to provide community based case management (CBCM) through managed care.

CBCM provided by an Managed Care Organization (MCO) is not a waiver service, state plan Targeted Case Management (TCM) service, or Medicaid covered service. CMCB is an administrative service and therefore is not required to enroll with the Iowa Medicaid Enterprise prior to providing CBCM.

The department has determined that a revision to the Home and Community Based Services (HCBS) waiver agreement for any Iowa Medicaid Enterprise (IME) enrolled Targeted Case Management (TCM) or Case Management (CM) agency is not needed in order to allow that agency to provide the IA Health Link community-base case management (CBCM) to all waiver populations, including HD, PD and AIDS/HIV populations.

Managed Care Organizations (MCOs) can contract with any TCM or CM agency to provide CBCM to all waiver populations. CBCM requirements as outlined in the Iowa High Quality

Health Care Initiative MED-16-009 contract section 4.3 must be fully implemented and adhered to by the MCO and the contracted entity providing CBCM.

Notification of this decision will also be sent to all IME enrolled TCM and CM agencies.

Please sign and return the attached receipt and attestation of understanding by XX XX, 20XX.

Sincerely,

Xxxxxx

Attestation:

I hereby attest to understanding this communication including all requirements and due dates.

Name_____

Date_____