



MEDICAID POLICY CLARIFICATION #000267 ENCOUNTER DATA PROVIDER CROSSWALK

10/28/2022

To: Iowa Medicaid Managed Care Plans

This letter is a formal notification of the state's expectations related to the operations and implementation of Iowa Medicaid under the managed care program. This purpose of this letter is to do following:

- ☒ Provide formal guidance
- ☐ Clarification of existing Iowa Medicaid policy
- ☐ Guidance on new process or policy
- ☐ Request for information

The purpose of this update is to provide guidance regarding the submission of provider information in the encounter data. Providers are expected to bill as they are enrolled with Iowa Medicaid. As such, the provider information submitted in the encounter data should reflect the information from the adjudicated claim. This includes the provider NPI, tax ID, name, address, and taxonomy code. The managed care plan should not attempt to "backfill" billing provider information from the Iowa Medicaid MMIS provider interface file data to populate the provider information in the encounter transactions. If special processing is required for atypical provider numbers, best practices must be followed to ensure accuracy of the transmission of these provider numbers in the encounter data.

Related Policy Clarifications:

This policy clarification should be used in correlation with the following policy clarifications:
N/A

This formal guidance impacts capitation rates in the following manner:

- ☐ This [is was] an Iowa Medicaid practice prior to April 1, 2016 and was included in the experience used to develop the capitation rates.
- ☒ This is a new process or policy that does not have a fiscal impact.
- ☐ This is a new process or policy that will be reflected in revised capitation rates and implemented July 1, 2021.