
Policy Clarification #000310

Electronic Visit Verification (EVV)

April 10, 2026

To: Iowa Medicaid Managed Care Plans.:

This letter is a formal notification of the Department's expectations related to the operations and implementation of Iowa Medicaid under the managed care program.

Purpose of this communication (check all that apply):

- Provide formal guidance
- Clarification of existing Iowa Medicaid policy
 - Federal mandate: Section 12006 of the 21st Century Cures Act (Pub. L. 114-255)
 - Iowa Code: 249A
 - Iowa Administrative Code: Chapters 73, 78 and 83
 - Managed Care Contract (if applicable): K.29
- Guidance on new process or policy
- Replacement of prior PC: [PC #]

The purpose of this letter is to provide clarification of Electronic Visit Verification (EVV) requirements following the approval of 1915(c) amendments in January 2026.

Due to federal mandate, EVV must be utilized for Personal Care Services (PCS) and Home Health Care Services (HHCS). The following PCS and HHCS available under 1915(c) waivers as approved must abide by the EVV mandate:

- Attendant Care Services
- Self-directed Personal Care
- Home Maintenance Support

- Home Health Aide
- Nursing Services
- Intermediate Medical Monitoring and Treatment (IMMT)

Medicaid funds may only be used for payment of PCS and HHCS when provided by an Iowa Medicaid enrolled provider or an employee identified on the Consumer Choice Option (CCO) budget.

Related to this Policy Clarification:

- ▶ Effective date of this Policy Clarification: 4/1/2026
- ▶ Claims processing requirement:
 - Prospective
 - Retroactive
 - Not applicable

Attestation:

I hereby acknowledge receipt and understanding of this policy clarification, including all specified requirements and deadlines.

Name _____ Date _____

The department will monitor progress towards implementation and may impose remedies for failure to implement.

Sincerely,

Contract Manager
Managed Care Contract Manager