

**Child Care Complaint**

Name of Provider Danielle Doss	County Des Moines	
Care Address 531 S Leebrick ST	City Burlington	Zip Code 52601
Mailing Address 531 S Leebrick ST	Mailing City Burlington	Mailing Zip Code 52601
Phone 319-750-8714	Email	

Date of Complaint:	07/07/2020	Date of Visit:	07/08/2020
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input type="checkbox"/>	Category A
<input checked="" type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:
It is alleged that on June 30th a two year old child was left outside on the porch of the daycare they attend by daycare provider Danielle Doss and it was raining. The child subject had their fever checked at daycare. The child did have a fever and the mother was contacted to come and pick the child up. The mother left work and went to get their child. When she arrived at the daycare the child was sitting outside the daycare on the porch. The reporter stated it was raining. It is unknown if the porch was closed in or had a roof overhead. It is unknown if the child was getting wet from the rain. The child had no injuries. The reporter does not have a time frame of how long the child was on the porch. The reporter was not aware if anyone adults were on the porch with the child when the mother arrived.

Rule Basis and Findings of Complaint(s):

7/8/20

Chad Reckling, SW II and social worker Jason Sly went to the child care home of Daniel Doss to confront her with the concerns before the Department. This worker asked Danielle COVID19 health screening questions outside of her home prior to entering and conducting the visit today. There were 5 day care children present during the visit and Danielle's oldest child.

Danielle denied that any of her day care children are left outside unattended. Danielle reported this child was outside on the front porch while the front door is open and she was in the doorway watching the child the entire time period. Danielle indicated the child was running a temperature of 100.6 and was coughing when she then contacted the mother to pick the child up. Danielle approximated it was 45 minutes from the time she contacted the mother to pick the child up to when the mother showed up at her child care home. Danielle reported this mother indicated the family would not be returning to her child care home. The provider indicated the child was first laid down in a separate room away from other day care children and then went outside to wait for her mother on the front porch. Danielle indicated she was a little freaked out during this time and she did not want to risk getting any other child care children sick or her own child who has experienced a previous serious illness. Danielle stated again she was at the door step watching the child while on the porch and the other child care children were on the couch in the front room. Danielle told the mother of the child the child and the older siblings could not return back to her program until either a negative COVID19 test for the child was obtained or 14 days had elapsed. Danielle indicated to this worker she had cleaned and sanitized her child care play areas after all the child care children had left that day and during the day limited access to toys and had the children play outside. This worker indicated they would return next week to conduct a full compliance of the child care home.

7/14/20

Received information from social worker Jason Sly the Department interviewed other individuals who corroborated Danielle's information she had stood next to the open front doorway to watch the child while the child was on the porch. They also reported Danielle would go outside on the porch a couple of times to check on the child closer and have her other child care children next to the front door so she could see them also.

7/20/20

This worker conducted a full compliance visit of the childcare home today. There were three child care children present. Non-compliance items were noted. Please refer to compliance letter in the file for further information concerning these items.

Complaint: There is not a preponderance of evidence to show the concern before the Department is valid. Danielle did provide constant supervision of the child prior to the child's mother coming to pick the child up.

Resolution and Action Required:

Danielle will insure if a child becomes sick while in her care, she provides careful supervision of that child until a parent arrives to pick the sick child up from her childcare operation. This will consist of Danielle isolating said child from other children in care and having them rest in another room inside of the childcare home.

Danielle will complete all items of non-compliance as identified in the 7/20/20 visit to her home by 9/8/20. The department will conduct a follow up visit to the childcare home in order to insure that all items have been addressed.

Consultant's Signature:	Chad Reckling	Date of Visit:	07/10/2020
Supervisor Signature:	Machelle Pezley	Date of Visit:	07/22/2020