

**Child Care Complaint**

Name of Provider Mariah Orstad	County Cass	
Care Address 410 Washington ST	City Lewis	Zip Code 51544
Mailing Address PO Box 57	Mailing City Lewis	Mailing Zip Code 51544
Phone 712-789-1522	Email	

Date of Complaint:	09/16/2019	Date of Visit:	10/08/2019
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input type="checkbox"/>	Category A
<input checked="" type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? Yes No

Did this complaint result in a death to a child? Yes No

Summary of Complaint:

A concern was received by compliance staff that the provider has too many children that are in the infant age range of birth to 2 years of age. On the date of this visit, the provider has (2) 4-month olds,(1) 16 month old, (1) 21 month old and (1) 22 month old.

Provider is over numbers per the legal standard of IAC 441-110

441—110.14(237A) Additional requirements for child development home category B. In addition to the requirements in rule 441—110.8(237A), a provider requesting registration in child development home category B shall meet the following standards:

110.14(1) Limits on number of children in care.

a. No more than six children not attending kindergarten or a higher grade level shall be present at any one time.

b. Of these six children, no more than four children who are 24 months of age or younger shall be present at any one time. Of these four children, no more than three may be 18 months of age or younger.

Rule Basis and Findings of Complaint(s):

By the rules of the Iowa Code, the provider is over by one child in this age range. It was discussed and the provider reported that she did not realize that she was over numbers. She reported knowing she can have 8 children at one time. It was told to the provider that she is over numbers and is in need of creating a plan with the families to determine if she can work on an alternating plan for each family for the next 8-9 weeks or if one child will need to be dismissed from the daycare home until a child turns 2 years of age in December 2019.

Resolution and Action Required:

Provider will e-mail her plan to compliance worker by Tuesday October 15th, 2019.

Consultant's Signature:	Stacy Burris	Date of Visit:	10/08/2019
Supervisor Signature:	Anne Matthai	Date of Visit:	10/09/2019