

CHILD CARE CENTER COMPLAINT

Name of Center:	The Learning Grove Academy	Enrollment:	152	License ID:	51478
Street:	1780 Lininger LN	City:	North Liberty	IA Zip Code:	52317
County:	Johnson				
Mailing Address:	120 S LaSalle ST STE 1200				
Mailing City:	Chicago	IA Zip Code:	60603		
Director's Name:	Mikaela Brandenburg	Center Phone Number:	319-626-8555		
On-Site Supervisors:	Heather Dake and Maggee Mitche	E-Mail Address:	mbrandenburg@learninggroveacademy.com		

Date of Complaint: 08-21-2026**Date of Visit:** 08-26-2026☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ **NO CHANGES** to licensing status recommended☐ **PROVISIONAL** license from _____ to _____☐ **SUSPENSION** of License☐ **REVOCATION** of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A staff member was feeding a three-month-old infant in a rocking recliner. Another staff person handed the staff another infant to hold. While this staff member completed a diaper change. When the staff was done feeding the three-month-old child, the staff made a poor decision to place the child back in the recliner while she placed the other child on the floor. The three-month-old child accidentally fell on to the floor.

Licensing Rules Relevant to the Complaint:

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

The following is based upon a face-to-face interview with the director/on-site supervisor and staff. Review of administrative items, review of video footage and observations while on-site.

109.10(14) a. Staff shall provide careful supervision. VIOLATED.

A staff member was feeding a three-month-old infant in a rocking recliner. Another staff person handed the staff another infant to hold. While this staff member completed a diaper change. When the staff was done feeding the three-month-old child, the staff made a poor decision to place the child back in the recliner while she placed the other child on the floor. The three-month-old child accidentally fell on to the floor.

The staff member doing the diaper change quickly finished, comforted the infant and asked upper management to come to the room. The staff that placed the infant in the chair was sent home immediately pending the review. The center assistant director immediately contacted parents, reported this incident to the Child Abuse Hotline and the Child Care Center Licensing Consultant.

Special Notes and Action Required:

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None needed.

The National Early Childhood Program Accreditation (NECPA), National Administrator Credential (NAC) and National Association for the Education of Young Children (NAEYC) do not require a specific infant holding policy.

The center has a policy on lifting/holding children that the staff member signed on 6/23/2026. The staff member did not follow this policy. This staff is no longer with the center.

This worker is impressed with the directors and assistant directors' dedication to ensure child safety. They immediately report concerns to HHS Child Abuse Hotline and the Child Care Licensing Consultant. Their honesty helps ensure the children's safety and allows for growth to prevent incidents from occurring again.

Consultant's Signature:

Heidi Brown

Date:

10-12-2026