Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Krystal Hengesteg

Provider Name: Krystal Hengesteg

Provider No.: 52131

Address: 1011 N Terrace DR, Webster City, IA, 50595

E-Mail:

County: Hamilton

Phone Number: 6415905448

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 11/7/2025

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [ ] Registered Child Development Home B
- [X] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [ ] Infant(0<24 mos)
- [ ] Toddler
- [ ] PreSchool
- [ ] School Age
- [X] All Ages

1. Basic Overview

I conducted a compliance check with Registered Child Development Home Category C-2 providers Krystal Hengesteg and Stephanie Bittner on 11/7/2025. Krystal has been involved in child care for 11 years and just upgraded her operation to a Category C-2 with Stephanie last month. (They are waiting to enroll more children before Stephanie will be starting full time.) Krystal had 6 countable children present during the time of my visit. They use both the main floor and basement of their ranch style home. The basement has a walk-out exit that can be used as the required 2nd exit. Krystal and Stephanie have 6 HHS-approved assistants and 2 HHS-approved substitute/assistants on their registration. They use a fenced in section of their front yard as the primary outside play area.

2. Identify Observed Strengths Of The Program

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Krystal and Stephanie use the Brightwheel on-line program with several aspects of their operation including billing, files, and records. Their curriculum is mostly free play mixed with regular activities including arts, crafts, and reading time. When numbers and staff are appropriate, they enjoy field trips to local community locations including the gym, library, greenhouse, and parks. Krystal is very hands-on with the children per my observation during our visit. They participate with the Food Program to enhance the nutrition level of their snacks and meals.

3. Identify The Aspects That Fall Below The Standard

All dogs and cats have annual examinations. Records of the exams are on file and must verify that routine immunizations are current and animal is free of endo and ecto parasites.
Form 470-5153, Pet Health Examination Veterinary Health Certificate, is on file.
- Krystal needs to obtain a current vet form for her 2 dogs and 3 cats to have on file. These need to be completed using the State form I shared a copy of and need to be renewed every year.

110.9 (2) b : Within six months of approval, a Physical exam report documented on form 470-5152, Child Care Provider Physical Examination Report, which is repeated at least every three years.
110.9 (2) c : Certification of two hours of approved training relating to identification and reporting of child abuse within six months of employment.
- Krystal needs to update the files for her 6 assistants. Emma, Bria, Paityn, Alicia, and Rebecca need a current physical on the State form. Emma, Paityn, Alicia, and Rebecca need proof of their current certification in the Mandatory Reporter training to have on file.

110.9 (3) c : Certification of two hours of approved training relating to identification and reporting of child abuse within three months of employment.
110.9 (3) d : Certification in infant and child first-aid that includes mouth-to-mouth resuscitation.If they are unable to locate first aid training that includes mouth-to-mouth resuscitation, they must complete both a first aid course and CPR.
110.9 (3) e : Certification or other documentation that minimum health and safety training as identified in 110.10(1)“a” has been completed within three months or prior to providing substitute care, whichever occurs first.
- Krystal needs to update her file for substitute Rachel to include current Mandatory Reporter training, CPR/FIrst Aid training, and completion of the 12 Essentials training modules.

The above corrections need to be in place by 1/15/2026 and will be reviewed during their next visit. No re-check is required at their operation.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A

5. Special Notes/recommendations

I encourage Krystal and Stephanie to work with Child Care Resource and Referral with any ongoing compliance or training needs. Hamilton County is currently waiting for a vacant position to be filled. You can contact supervisor Amber Kollbaum with questions until there is a permanent position for the county.
Amber can be reached at: (712) 541-3498

Krystal and Stephanie currently have no infants in care under 12 months of age but are expecting some in the coming months. They have pack-n-plays available for napping. We reviewed safe infant sleeping policies for future reference.

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HHS Child Development
Home Compliance Worker: Earl Crow Date: 11/7/2025

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at