Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Francesca Palmer

Provider Name: Francesca Palmer

Provider No.: 27141

Address: 1336 Casady DR, Norwalk, IA, 50211

E-Mail:

County: Warren

Phone Number: 5157212251

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 7/31/2025

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [ ] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [X] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [X] Infant(0<24 mos)
- [X] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

CHILD CARE ANNUAL EVALUATION

1. Basic Overview

Francesca Palmer has been providing childcare services to families for 20 years. She provides care at a category C1 level. She does not have more than eight children in her care at any time. This childcare development home uses two floors for childcare space along with the back yard and deck for outside play. Francesca allows the children to lead the childcare day with play. She has different boxes of toys that she will rotate with current toys.

2. Identify Observed Strengths Of The Program

During the visit, compliance staff observed the provider give ample attention to the children. She used redirection and explanation when working with the children if there was a negative issue. The provider keeps a clean and organized home, this reduces safety hazards for the children in her care. When the provider has an infant in her care, the provider reported making sure the infant is near her throughout the day; during sleep times, the pack n play is near the provider at all times to ensure safe sleep.

3. Identify The Aspects That Fall Below The Standard

110.8(1)a.
Emergency numbers posted for police, fire, ambulance, and poison information center.
Number for each child's parent, a person who can be reached when the parent cannot and child's physician is written on paper and readily accessible by the working telephone.

**The provider did not have the listing of emergency numbers for 911, poison control, and each child's parent and physician in the lower level of the home. The provider can make a copy of the listing she has on the top level of the home and place it in the basement.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A

5. Special Notes/recommendations

Please ensure that you have the emergency numbers posted in the lower level of your home by August 31, 2025. This will be reviewed at your next compliance visit.

As discussed during the visit, please label the cupboard door where you store your fire extinguisher on the top level of the home.

HHS Child Development
Home Compliance Worker: Stacy Burris Date: 8/4/2025

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at