Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Riverside Child Care

Provider No.: 7210

Address: 708 Glass ST, Oakland, IA, 51560

County: Pottawattamie

Director's Name: Lori Hay

On-Site Supervisor:

Phone Number: 7124826296

E-Mail: lhay@riverside.k12.ia.us

HHS Visit Date: 10/12/2026

Licensing Period: 11/01/2026 to 11/01/2028

Fire Inspection:

Date Inspected: 11/03/2023

Comments: Fire inspections are due every three years. Please get me a new fire inspection upon its completion.

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	6:00 AM to 6:00 PM		
Tuesday	6:00 AM to 6:00 PM		
Wednesday	6:00 AM to 6:00 PM		
Thursday	6:00 AM to 6:00 PM		
Friday	6:00 AM to 6:00 PM		
Saturday			

Program Population Served:

- [ ] Infant(0-<24 Months)
- [ ] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General		10	25	40	75
Summer					0

1. Basic Overview

An unannounced licensing visit was made to Riverside Child Care on 10/12/26. Riverside Child Care is located in the Riverside Elementary and Middle School building. Lori Hay is the director. Lori has been the director since July 2025. She has an associate's degree in education. She previously worked with the school as a substitute teacher for two years. Preschool and before and after school child care are offered to school age children. The hours of operation are 6:00 AM to 6:00 PM Monday through Friday. Three-year-old preschool is offered four days a week: Monday, Tuesday, Thursday, and Friday all day. Four-year-old preschool is offered on Wednesdays. The school age before and after school programs are offered every day. All three groups are present on no school days and summer break. There are 25 children enrolled. Seven children were present. I met with Lori Hay during my visit.

Observation of room:
The large room looked great. The room is divided into two areas; one for school age and one for younger children. Lori said they use Boston Public School Department of Early Childhood curriculum for the three-year-old preschool. Heggerty is used for the four-year-old and school age lesson plans. There are a fun variety of age and developmentally appropriate toys and equipment. Equipment and supplies are rotated on a frequent basis. Books are rotated monthly. The room was in ratio. I observed the children during naptime. The centers consist of blocks, kitchen, books, art, writing, playdough, math, and science. There are different activities at each center daily. There are two restrooms in the room with two toilets and three sinks. There are additional restrooms in the hallway. The staff were attentive to the children's needs.

Nutrition:
Breakfast and lunch are prepared by the school and the snack is provided by the center. On non-school days the children bring their lunch and they are refrigerated. Make sure you have breakfast, lunch, and snack menus posted. Menus are posted

on the school app. Lunch menus are posted and sent home. Lunch menus are the only menu provided by the school. They don't post a snack menu because there are a variety of options offered at each snack. Lori said they offer five different options. Even if you aren't on the federal food program, you must follow the CACFP guidelines. The children eat in the cafeteria. Proper food storage was observed. Most snacks are individually wrapped.

Health and safety:
Clorox Wipes are used for sanitizing. Lysol is used on toys that can't easily be sanitized. Clean by Proxy disinfecting is used which is what the school uses. Medication management procedures are followed when children are prescribed medication. Lori reported they have one child on a seizure medication that is kept in a fanny pack. Emergency medications such as inhalers, nasal spray, and EpiPens are unlocked when the children are in the room but are kept locked when the children are not present. Radon testing was completed in March 2022 with test results of 2.7 pCi/L in the original main room and 1.9 pCi/L in the art room. Since you are in a school the Department of Education is responsible for radon testing and DHHS child care licensing is no longer responsible for monitoring radon testing. The center has a gas water heater. No annual fuel burning inspection was completed. Monthly fire and tornado drills are practiced and documented. The sinks in the rooms previously had water fountains on them which put them at risk for cross contamination. They changed it so the water fountain only works on one of the sinks and you are unable to wash your hands in this sink. The other two sinks are for washing hands and the drinking fountains do not work on the handwashing sinks. Cot sheets are washed daily. The children are responsible for taking their sheets off the cots but are not responsible for making the cots.

Playground:
There are two playground areas; one is for three- and four-year-olds and the other is for school-age children. The younger playground has a climbing structure, rock wall, blocks, swings, sandbox, riding toys, and a track for riding toys. Rubber mulch and rubber tiles are used for surfacing. The school age playground has a climbing wall, basketball hoop, and swings with padded surfacing

Transportation:
The school bus provides transportation to some of the children. A school bus is provided when the program takes field trips. Walking field trips are taken.

Administrative records:
Five children's files were reviewed. One did not have a list of people allowed to pick up the child. One file did not have permission for field trips and/or non-center activities. Three staff files were reviewed and were in excellent order. The center is working on applying for IQ4K Level 2. The center uses the Playground Child Care App.

2. Identify Observed Strengths of the program

The center is an excellent resource for the school and community. Lori Hay is the director and she began in July 2025. They are working on applying for IQ4K Level 2. The staff had excellent interactions with the children. They were positive and attentive to the children's needs. The center has received grants for equipment and supplies. Lori identified their strengths as exposing kids to as many subjects as possible and they accept Child Care Assistance.

3. Identify the aspects that fall below the standard

109.9(2)a-c: All files contain sufficient information to allow the center to contact the parent or emergency contact at any time child is in center's care as well as who can pick up the child as authorized by the parent. Five children's files were reviewed. One did not have a list of people allowed to pick up the child. One file did not have permission for field trips and/or non-center activities.

109.11(8)c: All centers: Annual inspection prior to heating season of all fuel-burning appliances to reduce risk of carbon monoxide poisoning and shall install one carbon monoxide detector on each floor that conforms to UL Standard 2034. The center has a gas water heater. An annual fuel burning inspection was not completed.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

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5. Special Notes/Recommendations

A full license is recommended for 11/1/26 to 11/1/28.

Targeted Assessment Behavior Management
I discussed with Lori her oversight of behavior management related to helping childcare staff: 1. Understand expectations, 2. Managing frustrations, 3. Monitor performance. Lori said they have taken Nurturing Heart training along with other behavioral management training such as Crisis Prevention and Intervention training. Lori has PBIS training. Staff will tap out and will take a walk or have another staff take over if there is a child with significant behaviors.

Date: 10/19/2026

HHS Licensing Consultant: Tausha Bottorff

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.