

CHILD CARE CENTER COMPLAINT

Name of Center:	Grundy Family YMCA	Enrollment:	11	License ID:	22292
Street:	1001 8th St	City:	Grundy Center	IA Zip Code:	50638
Mailing Address:	102 E G AVE				
Mailing City:	Grundy Center	IA Zip Code:	50638		
Director's Name:	Brandon Bennet	Center Phone Number:	319-825-6210		
On-Site Supervisors:	Jordan Bellille	E-Mail Address:	BWaldstein@blackhawkymca.org		

Date of Complaint: 03-20-2026**Date of Visit:** 03-25-2026☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☐ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A complaint was received that an employee of the Grundy Family YMCA had left children unattended.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required: Brief absence of staff person permitted for 5 or less minutes when another staff person is present. At least one staff is present in every room where children are resting. If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained. Ratio in infant rooms is always maintained. When more than eight children are present on the licensed premises, at least two staff members shall be present. For a period of two hours or less at the beginning and end of the center's hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center. Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded.

Inspection Findings:

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An unannounced visit was made to the Grundy Family YMCA program on 03-25-26. I spoke with the teacher present, (MB), who stated had not been present at the time of that incident and that the teacher who had been was no longer with the program. MB stated that Jordan Bellille is the supervisor for the program and she was at the Dike location that day. The class was playing outside on the playground of the elementary school which is next to the center location. It was noted that there were other children from the community also playing in the area, and at least one other program from the school of children engaged in a basketball activity. MB identified that she was the only teacher present and had 7 children that day. MB was able to identify each child by name, and pointed them though she did ask some of the children where their peers were playing. It was noted that while the children were in an area where all would be within direct line of sight several were well removed from the the area(s) where other children were playing where it would have been very easy for a child to elope, or go missing from the program.

A call was made to Jordan Bellille and arrangements were made to meet her at the program administrative office. Jordan was informed of the complaint and confirmed that the situation had occurred. Jordan stated that the teacher who had been present on that day had 6 children in the gymnasium and they were then returning to the classroom. One child was not listening and the employee told the child they were leaving and thought if the class left the child would follow them. The child did not but the teacher took the rest of the group to the classroom, left them there alone, and then returned to look of the initial child that had been left in the gym. Jordan stated that the building has another program that operates separately from the YMCA program, and that a teacher from that program found the child and attempted to return the child to the classroom. Because the building has both stairs and an elevator the teacher from the YMCA took one route while the child and the teacher from other program took the other route and so passed each other. Jordan stated that there was a period of about 40 minutes where the employee had texted her between when the situation first started, and when it resolved with the teacher and children being back in the classroom, though the time that the children were left alone was less than that and estimated to be between 10 - 15 minutes. Jordan stated that she did talk with teacher about policies and procedures that the center has and what the teacher should have done, and that the center also took other administrative steps. Jordan stated that the child's guardian was notified of the incident.

Based on the information obtained this complaint is SUBSTANTIATED for violation of Licensing Standard 109.8(2) Ratio maintained in center as required. All parties agree that there was an incident in which a teacher of the Grundy Family YMCA had a group of 6 children. All parties agree that the teacher was the only employee for the program available on site that day. All parties agree that the employee left one child in the gymnasium when that child was not listening to the teacher while taking the other 5 children to the classroom located on another level of the building. The teacher then left those children alone in the classroom when returning to retrieve the child that was initially left alone. That child had been found by an employee of another program operating in the building and in attempting to reunite the child with the class that individual and child passed the teacher who took a different route. As the teacher continued to look for the child there was a period of an estimated 10-15 minutes where children were left alone. While licensing standards does allow that when there are 8 or fewer children present only one staff member is required to be on-site it is still required that staff are present in each room where children are present and provide close and careful supervision. Close and careful supervision is interpreted as within direct line of sight and sound.

Special Notes and Action Required:

This complaint is SUBSTANTIATED. The center does have policies regarding the supervision of children, and did take administrative action with the employee identified in the complaint. The following actions are required and/or recommended.

RECOMMENDED:

1. It is recommended that the center either have two staff present when children are in attendance, or enter into a formal agreement where an individual who may be on the premises for other purposes is available to step in as an approved volunteer in the event of an emergency situation.

Consultant's Signature:

Ray Salsbury

Date:

03-30-2026