Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: We Teach 2 **Enrollment:** 50 **License ID:** 23757

Street: 4370 16th AVE SW **City:** Cedar Rapids **IA** **Zip Code:** 52404 **County:** Linn

Mailing Address: 4370 16th AVE SW

Mailing City: Cedar Rapids **IA** **Zip Code:** 52404

Director's Name: Carrie Hill **Center Phone Number:** 319-390-3456

On-Site Supervisors: Alexis Hill **E-Mail Address:** born2rom@yahoo.com

Date of Complaint: 10-19-2018 **Date of Visit:** 10-22-2018

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 10/19/2018, a complainant reported staff LaPorsha P aggressively pulled a 3-year-old child's wrist towards her and then on the ground.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

Iowa Department of Human Services

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On 10/22/2018, licensing conducted an unannounced visit to We Teach 2. The following is based upon a face-to-face interview with director Carrie Hill, a face-to-face interview with on-site supervisor Alexis Hill, a review of administrative items (including written staff statements and review of video surveillance footage), and observations while on-site:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping. RULE VIOLATED.
- Staff reported being in the 3-year-old classroom with LaPorsha P on 10/19/18. Staff reported overhearing a 3-year-old child crying. Staff reported LaPorsha P told the 3-year-old child "...get away from me..." Staff reported LaPorsha P then grabbed the 3-year-old child's arm and threw the 3-year-old child to the ground.
- Another staff reported being in the 3-year-old classroom with LaPorsha P on 10/19/18. Staff reported LaPorsha P told her "If Deb (who is another staff) says one more thing, I swear I'm going to beat her up." Staff talked about how LaPorsha P also said if she was fired she would "...take this place down with her..."
- Management discussed how they became aware of the above on 10/19/2018. Management reported before they even had an opportunity to review the video surveillance footage from 10/19/2018, LaPorsha told them she was leaving work and quitting.
- On 10/22/2018, licensing reviewed video surveillance footage of the 3-year-old classroom from 10/19/2018. Management identified LaPorsha P in the video surveillance footage. Licensing observed LaPorsha P grab a 3-year-old child by one arm in the footage. Licensing observed LaPorsha P then walk away from the 3-year-old child. Licensing observed an upset 3-year-old child follow Laporsha P at which point LaPorsha P grabbed the 3-year-old child again by one arm forcing the 3-year-old child to sit on the floor.
- Management discussed how an all staff meeting had been held earlier in the month on 10/2/2018. Management reported they reviewed with all staff how children should not be handled in an aggressive manner or handled by one arm. Management reported these policies are also clearly outlined in the program's written employee handbook.
- Ms. Hill reported she did talk with the 3-year-old child's parent on 10/19/2018 after the incident. Ms. Hill talked about how the 3-year-old child continues to be enrolled at and attend We Teach 2.
- Management reported LaPorsha P is no longer working at We Teach 2.

Special Notes and Action Required:

Based upon the above, no response to this report is requested.

Consultant's Signature:

Amy Lyons

Date:

10-22-2018