Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Bill Reagan Children's Center **Enrollment:** 48 **License ID:** 49264

Street: 2620 Muscatine AVE **City:** Iowa City **IA** **Zip Code:** 52240 **County:** Johnson

Mailing Address: 2401 Towncrest DR

Mailing City: Iowa City **IA** **Zip Code:** 52240

Director's Name: Jenny Winegarden **Center Phone Number:** 319-351-5017

On-Site Supervisors: N/A **E-Mail Address:** jennywinegarden@arcsei.org

Date of Complaint: 03-04-2024 **Date of Visit:** 03-06-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

-A staff member grabbed a 1 year and 6-month-old child's head twice and pushed it down hard onto the cot.

Licensing Rules Relevant to the Complaint:

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training. VIOLATED.

On 3/1/24 the director self-reported this incident to HHS. She shared that the employee who pushed the child down is no longer with the center.

On 3/6/2024 this worker arrived at the center the director and staff were interviewed. They shared that a staff member was frustrated that a child would not nap. This staff pushed the child onto their cot. The child hit their head on the edge of the cot. The staff pushed and held down the child's head again to try and get the child down for nap. There was a small abrasion on the child's head.

Special Notes and Action Required:

This worker encouraged the director to share with staff their discipline policy.

We also discussed the importance of checking in on the center staff to see if they needed a break to prevent staff from becoming frustrated. Staff should be reminded that if they need a break, they must let someone know.

Consultant's Signature:

Heidi Brown

Date:

05-07-2024