

CHILD CARE CENTER COMPLAINT

Name of Center: Little Tigers Learning Center, LLC	Enrollment: 103	License ID: 49985
Street: 1720 Nile Kinnick DR S	City: Adel	IA Zip Code: 50003
County: Dallas		
Mailing Address: 1720 Nile Kinnick DR S		
Mailing City: Adel	IA Zip Code: 50003	
Director's Name: Angela Thrailkill	Center Phone Number: 515-993-1038	
On-Site Supervisors: Emily Moen	E-Mail Address: anika@littletigersadel.com director@littletigerslearning.com	

Date of Complaint: 04-29-2025**Date of Visit:** 05-02-2025☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☒ Yes ☐ No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It was alleged that on 12/16/2024, a one year old child had his two front teeth shattered and gum damage that resulted in his teeth needing to be surgically removed and unknown staff members at Little Tigers Learning Center did not witness how he obtained this injury.

It was also alleged that on 4/29/2025 the same one year old went into bathroom of the daycare and shut the door and the staff didn't know he was missing for 10 minutes.

Licensing Rules Relevant to the Complaint:

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. Shall be verbally notified immediately when there is: A serious injury to a child. An incident resulting in significant change in health status. An incident includes child being involved in inappropriate, sexually acting out behavior. A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Serious injuries and deaths must be reported to the Department within 24 hours.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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On 5/2/25, this consultant and HHS worker, Jen Jackson (along with another HHS worker Ms. Jackson was training) arrived at the center unannounced in regards to this complaint. The complaint's content was shared with the owner, Anika Blum, and on-site supervisor, Michelle Heater. The director, Angela Thraikill, was available by phone as she was at a training.

Based on the information obtained from interviews with staff, the injury the child suffered to his mouth was accidental. Staff were present when the incident occurred and acted immediately and accordingly. The center is FOUND TO BE IN COMPLIANCE WITH SUPERVISION , 109.10(16)A, in regards to this incident.

In regards to the child being left in the restroom for 10 minutes, HHS Jackson and this consultant again interviewed staff who were working in that room on the day of the incident separately. Video footage was also observed. The restroom within this classroom always has the door locked so that children cannot go in there by themselves, which reportedly, they liked to attempt to do. However, on the day/time of the incident, it was not locked. The child can be seen on video going into the restroom and shutting the door. Staff did not notice he was missing and in the restroom until 10 minutes had passed when one of the staff member's (who was doing a diaper change at the time the child walked into the restroom) heard a banging noise, opened the door, and saw the child. The other staff was sitting on the floor with other children, but saw the child looking out the window next to the restroom door just prior to the child going into the restroom and shutting the door. The center is FOUND TO BE IN NON-COMPLIANCE WITH SUPERVISION, 109.10(16)A BECAUSE OF THIS INCIDENT.

Also, written incident reports were not completed until after this consultant and HHS Jackson were at the center to address the concerns. It was noted parents were made aware verbally after the incident. Because written incident reports were not completed as required, the center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.10(10).

Special Notes and Action Required:

Anika Blum is the owner of the center. Angela Thraikill is the director. Emily Moen, Michelle Heater, Jacey Haffner, and Emaleigh Barber are the on-site supervisors.

Cabinets that contain items that children shouldn't have access to and restroom doors should be locked at all times when not in use.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email Nathan.Knepper@hhs.iowa.gov so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the HHS Licensing Consultant to inquire.

Consultant's Signature:

Nathan Knepper

Date:

05-29-2025