Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Solon Learning Academy LLC **Enrollment:** 149 **License ID:** 41832

Street: 201 Prairie Rose LN **City:** Solon **IA** **Zip Code:** 52333 **County:** Johnson

Mailing Address: 201 Prairie Rose LN

Mailing City: Solon **IA** **Zip Code:** 52333

Director's Name: Kristen Struzynski/Emily Elsasser **Center Phone Number:** 319-624-5122

On-Site Supervisors: N/A **E-Mail Address:** info@solonlearningacademy.com

Date of Complaint: 08-05-2024 **Date of Visit:** 08-09-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A child has been bit several times. Lack of supervision may be occurring.

Licensing Rules Relevant to the Complaint:

109.8(2)c Children between 18 months and 3 years of age may be combined, if appropriate to the developmental needs of the child. If a child under 2 years is combined, the staff ratio of 1 to 7 shall be maintained, otherwise staff ratio may be determined by the age of majority of the children in the group.

109.8(2)e At least one staff is present in every room where children are resting.If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.Ratio in infant rooms is always maintained.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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The following is based upon a face-to-face interviews with the director/on-site supervisor and staff. Review of administrative items, review of video footage, and observations while on-site.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.
-Center staff knew that there was a child that has been biting. Staff chose to not provide careful supervision. There were approximately 23 children outside and 5 staff. One of these staff was returning from the restroom. One was returning from being inside. One was sitting playing with her cell phone. Two were deep in conversation at the bench. Staff admitted that they could not have seen all the children based on where they were standing. Staff also admitted that they should not have been using their cell phones. Two staff shared that there is one employee who is always on her phone. She mainly listens to inappropriate TikTok videos. If they redirect her, she ignores them. 3/4 staff also reported that they knew they should be up and walking around the playground; however, they chose not to on that date.

109.8(2)e. Ratio in infant rooms is always maintained. VIOLATED.
-The ratio of 1 to 7 was not maintained. 3 staff were outside with 23 children. They were over by 2 children until the two additional staff came out. “Infant” means a child who is less than 24 months of age. Ratio was not maintained since the 2 staff were not outside when they first went out.

Special Notes and Action Required:

Staff involved in the incident on the playground will complete a supervision course by 10/1/2024 and submit it to the directors.
https://extension.psu.edu/programs/betterkidcare/search?SearchableText=supervision

Consultant's Signature:

Heidi Brown

Date:

08-29-2024