Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Mother Goose Daycare & Preschool - Cedar Rapids **Enrollment:** 93 **License ID:** 49515

Street: 4840 Richmar CT NW **City:** Cedar Rapids **IA** **Zip Code:** 52405 **County:** Linn

Mailing Address: 4840 Richmar CT NW

Mailing City: Cedar Rapids **IA** **Zip Code:** 52405

Director's Name: Amber Taylor **Center Phone Number:** 319-396-2232

On-Site Supervisors: Lindsey Schrader; Ashlie Jepsen **E-Mail Address:** amberswatek@yahoo.com

Date of Complaint: 02-12-2024 **Date of Visit:** 02-13-2024

[X] Scheduled **[ ]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[ ] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 2/12/2024, a complainant reported staff Calista M grabbed a 3yo by both arms on 2/6/2024 causing bruising on both arms.

Licensing Rules Relevant to the Complaint:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits.

Inspection Findings:

On 2/13/2024, licensing along with an additional DHHS person conducted a visit to Mother Goose Daycare & Preschool. The following is based upon a face-to-face interview with owner/director Amber Taylor, a face-to-face interview with staff Jackie S, a face-to-face interview with staff Liz M, a review of administrative items, and observations while on-site:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits. Center does not use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training. RULE VIOLATED.
- Verbal statements gathered indicated Calista M took an upset 3yo child into the restroom area in effort to get him/her to calm down. Verbal statements gathered indicated Calista M was overheard speaking rudely to the 3yo child when they were in the restroom area. The 3yo child had bruising on both arms.

Special Notes and Action Required:

Within 30 days of receipt of this report, Calista M shall complete 6 hours of professional growth training in the areas of child discipline strategies, positive redirection and/or child behavior strategies. DHHS childcare approved training can be found in i-PoWeR. You may also reach out to Child Care Resource and Referral (CCR&R) for training related assistance. Please forward training certificates (via email) to licensing upon completion of the 6 hours. Thank you.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHHS Licensing Consultant to inquire.

Addendums:

- Addendum1: On 3/11/2024, licensing received an email from owner/director with an attachment. The attachment was documentation that staff Calista M completed 6 hours of professional growth training "Care Courses Challenging Behavior: Positive Guidance in Child Care" on 3/8/2024.

This Addendum is approved by supervisor on 3/12/2024 3:24:51 PM

Consultant's Signature:

Amy Lyons

Date:

03-08-2024