Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Boyer Valley Campus Care-Dow City **Enrollment:** 20 **License ID:** 42916

Street: 212 S School ST **City:** Dow City **IA** **Zip Code:** 51528 **County:** Crawford

Mailing Address: 1102 Iowa AVE

Mailing City: Dunlap **IA** **Zip Code:** 51529

Director's Name: Sarah Enobe **Center Phone Number:** 712-674-3826

On-Site Supervisors: **E-Mail Address:** seneboe@boyer-valley.k12.ia.us

Date of Complaint: 01-28-2019 **Date of Visit:** 01-28-2019

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[ ] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Informant states staff at the center are forcing a child into a high chair and buckled at the waist for punishment/timeouts. Informant states the staff have done this more than once but not known how many time this has occurred and the duration of the time out is not known. The child was not able to get out of the chair. Informant states that the director, Sarah Eneboe is aware of this and reportedly said she thought it was ok to do this.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

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After receiving this complaint referral on 1/28/2019 I called Boyer Valley Campus Care and talked with the director, Sarah Enobe. I reviewed the complaint with Sarah. Sarah was aware of the complaint. The child in question will be three years old. Sarah reported that they have been buckling a child in a low to the floor high chair for time outs. She also reported that they have also been "Body wrapping" the child. Sarah said this is when you sit on the floor and try to hold the child by wrapping your legs around the child. I asked Sarah why they would do that and where she got this idea. She said she found the information in the DHS Handbook under discipline.
Sarah reported they have used this form of discipline/timeout a handful of times. Sarah denies any physical injuries to the child. Sarah reported that the child's behaviors have become more out of control since Christmas 2018. She reported the child won't comply with daily activities including diaper changes and has been very territorial. She said the child has hit staff and children. Sarah said she has been talking with the parent about the child's behaviors.
I asked if there are incident reports regarding the child's behaviors and Sarah said no they have not written any for the child's behaviors.

I told Sarah to stop doing any hold or restraints immediately - this would include restraining the child by strapping in a high chair for time outs and body wrapping the child.

Sarah asked for ideas on how to work with the child. She called Child Care Resource and Referral worker, Kelsey Smith and that Kelsey was already scheduled to come to the center on 1-31-2019. She stated she had also contacted the child care nurse consultant, Wendy Love for consultation.
I told Sarah that it would be a good idea to work with the parents to make a referral to the school AEA, early access for the child. I recommended PBIS training and to meet with the parents to discuss the child's behaviors and come up with a plan. The staff need to document the child's behaviors.

Special Notes and Action Required:

Sarah stated they would no longer use the body wrapping and no longer use the high chair as a time out, they won't do any type of restraint. Sarah was very open and willing to receive all training and consultation. She want's to provide quality care for all children and keep children safe.
She will ask the family to make a referral for services through AEA.

Consultant's Signature:

Kathy DeGeorge-Evans

Date:

01-31-2019