IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Jessica Jimenez	**County** Polk	
Care Address 1708 E Glenwood DR	**City** Des Moines	**Zip Code** 50320
Mailing Address 1708 E Glenwood DR	**Mailing City** Des Moines	**Mailing Zip Code** 50320
Phone 515-776-1908	**Email**	

Date of Complaint:	01/02/2024	**Date of Visit:**	01/04/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

There are allegations children in her care have marks on them that Jessica did not know what happened. The reporter said their child reported to them the provider's son hit them on the butt. It is alleged the provider does not allow the parent inside the home. Reporter is concerned about the condition of the home.

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Rule Basis and Findings of Complaint(s):

110.5 “Parents are afforded unlimited access to their children and to the providers caring for the children whenever their children are present, unless parental contact is prohibited.”
110.7(1)a “Gives careful supervision at all times.
110.7(1)b Frequently exchanges information with the parent of each child to enhance the quality of care.”
110.8 “Conditions of the home shall be safe, sanitary, and free from hazards.”

Findings:
This worker went to the Child Development Home unannounced on 1/4/2024 at 3:30pm to address a complaint and do a full compliance check. The provider answered the door a crack to see who was at the door. This worker could hear several dogs barking in the background and several children’s voices also. Jessica asked that I wait until the dogs are put in their kennels before I come into the Child Development Home. I agreed.

It took several minutes for the dogs to be put in their kennels. The main care area was extremely cluttered with boxes and clothing. There were items unrelated to child care populating the entire care area. There were 7 children in attendance. Care is provided in the downstairs of the Child Development Home where there is a walk-out entrance and exit. There were no infants in care.

This worker went upstairs where child care is not provided but is the living area for the provider and her children. The provider identified food prep is done in the upstairs kitchen. The food prep area was extremely cluttered with boxes full of various items and the kitchen table was covered. The main living area to the upstairs was also cluttered with various items in and out of boxes. This worker looked in the bedrooms in the upstairs which were also cluttered and messy.

This worker did not observe any animal waste on the floor or old food left out in the day care area downstairs or in the living areas of the upstairs. This worker did not observe any bugs during the visit.

This worker shared the other part of the complaint regarding unexplained marks on children, possibly caused by her son. Jessica said children in general have bumps and bruises but she said she is not aware of any specific incidents where her son would be responsible for unexplained marks. Jessica communicated her son is not in her day care any more and accesses another day care during the day.

Parents were beginning to pick up their children from the day care for the day. Jessica told this worker she would have the Child Development Home in appropriate condition tonight for tomorrow’s child care hours. This worker told her I would return tomorrow morning to finish the compliance check and assess whether she is able to provide care to children at this time. When this worker was leaving the CDH 2 parents were standing outside the door waiting for their kids to come out. I ask them if they are able to go into the CDH if they wanted to enter. Both parents responded they are able to go in if they want but choose to stay out of the care area.

This worker returned to the CDH the next day, 1/5/2024 and the physical condition of the CDH was in compliance, including the food prep area upstairs. The compliance visit was completed at that time. The results of the full compliance visit is addressed in another report.

In a prior complaint it was alleged on 6/22/2023 the home where Jessica Jimenez provides care in her Category “B” Child Development Home is infested with cockroaches and has animal feces and trash on the floors. There is concern the condition of the home poses a health risk to the children.

This DHHS worker and another DHHS worker went to the Child Development Home unannounced on 6/23/2023. We were there to assess the above allegations and ensure safety for the children in the home. Please refer to the Complaint Report completed on 8/1/2023 regarding the specifics of this complaint. Provider signed a Safety Plan detailing she would not provide care to children until DHHS did a re-visit and deemed the Child Development Home to be safe and appropriate for child care.

On 6/26/2023 DHHS Workers arrived at the home for a scheduled visit. Jessica provided workers with a walkthrough of the home in its entirety. The home was observed to be appropriately furnished, cleaned and without safety concern.

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The home was completely organized, sanitary and clean. The CDH area in the basement was organized and appropriate for childcare.

This worker had a detailed conversation regarding the requirements of the provider to provide a safe, sanitary, and healthy environment for the children to be in at the conclusion of the complaint assessment. Provider communicated she understood the expectations and would maintain a clean, orderly, and safe environment.

Resolution and Action Required:

110.5 “Parents are afforded unlimited access to their children and to the providers caring for the children whenever their children are present, unless parental contact is prohibited.”

At this time DHHS does not have any evidence the provider does not allow parents into the care area. This worker talked to 2 parents at the CDH during the second assessment and they communicated they felt they could enter the CDH when and if they wanted to access it. This worker did talk to the reporter of the second complaint and she said Jessica did not specifically say she could not enter the home and the parent said she did not request to enter the CDH.

This worker discussed with the provider the requirement parents have access to their children at any time and access to the workers that are working with their children.

110.7(1)a “Gives careful supervision at all times.
110.7(1)b Frequently exchanges information with the parent of each child to enhance the quality of care.”

At this time DHHS does not have any evidence the provider is out of compliance with the above policy sections.

110.8 “Conditions of the home shall be safe, sanitary, and free from hazards.”

The provider was out of compliance with the above policy section when this worker arrived at the Child Development Home unannounced on 1/4/2024. The provider was given a day to bring her CDH into compliance. On the revisit on 1/5/2024 Jessica was able to bring her CDH environment into compliance.

This worker reviewed the history of the provider being out of compliance with policy code 110.8 “Conditions of the home shall be safe, sanitary, and free from hazards.” with the provider.

This worker shared with the provider if the Child Development Home in the future is found to be in the condition it was in on 6/23/2023 or 1/4/2024 the Provider’s Registration would likely be revoked. It would be the 3rd time the provider is unable or unwilling to maintain an enviroment safe, sanitary, and free from hazards. The provider indicated she understands the expectations.

Consultant's Signature:	Jake Aringdale	**Date of Visit:**	01/22/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	01/23/2024