

**Child Care Complaint**

<b>Name of Provider</b> Bryanna Burkey	<b>County</b> Muscatine	
<b>Care Address</b> 119 Cedar ST	<b>City</b> Fruitland	<b>Zip Code</b> 52749
<b>Mailing Address</b> 119 Cedar ST	<b>Mailing City</b> Fruitland	<b>Mailing Zip Code</b> 52749
<b>Phone</b> 563-506-5993	<b>Email</b>	

<b>Date of Complaint:</b>	05/24/2019	<b>Date of Visit:</b>	06/12/2019
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<b>Type of Visit</b>		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

<b>Compliance Regulation</b>		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

<b>Recommendation for Registration:</b>	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

<b>Category of Care:</b>	
<input type="checkbox"/>	Category A
<input checked="" type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

<b>Complaint Details:</b>	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

<b>Summary of Complaint:</b>
It is alleged Bryanna Burke allowed a 4 year old daycare child to wait for the bus unattended. The child was observed at the bus stop sleeping without adult supervision by the bus driver assigned to pick the child up.

**Rule Basis and Findings of Complaint(s):**

441.110 The provider meets the following requirements:

- a Gives careful supervision at all times.
- b Frequently exchanges information with the parent of each child to enhance the quality of care.
- c Gives consistent, dependable care. Is capable of handling emergencies.
- d Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a DHS-approved substitute. If absence is planned, the parents are given at least 24 hours prior notice.
- e Shall be free of the use of illegal drugs and shall not be under the influence of alcohol or of any prescription or non-prescription drug that could impair their ability to give careful supervision.

6/12/19 Chad Reckling, SW II met with Bryanna Burkey regarding the concerns before the Department. There were 6 daycare children present during today's visit. The daycare child in question last attended Bryanna's childcare operation on 5/31/19. Bryanna stated she has not heard anything from the parent of this child since.

Bryanna indicated to this worker another four year old child was present with the four year old identified child of this complaint on 5/23/19 at the bus stop. Bryanna stated all of her parents who have children in her childcare home know her policy of standing outside of her front door and watching the children that need to get on the bus from there because she can't take all of her little children outside with her to the bus stop and wait with the children. Bryanna indicated the bus driver knows this as well.

On the day in question, Bryanna stated she had a sick infant in her care and was called away from looking by the door for 5-7 minutes while she cleaned and changed this infant. The bus stop is located at the stop sign at the end of her block. This is approximately 35-40 yards away from her front door of her house and is in the line of sight of her front door way. Bryanna has another 3 year old child that has an IEP who is picked up right in front of her house by the driveway. Bryanna has attempted to get the school to pick up the 4 year old in question who also has an IEP and is non-verbal in front of her house, but the school has not accommodated this request. After the incident occurred, the school then made arrangements to have the regular school bus stop in front of the house to pick the child up.

This worker did not complete a full compliance visit at the home today as the childcare home was last seen for a compliance visit on 4/26/19.

Complaint: There is a preponderance of evidence through the provider's self admission that careful supervision was not observed on 5/23/19 of a 4 year old child.

**Resolution and Action Required:**

Bryanna signed a voluntary safety plan with the Department of Human Services on 6/12/19 which states:

Bryanna will provide eyes and ears supervision of her daycare children at all times. This shall take effect immediately and will last as long as she provides childcare in her home.

The Department will conduct random safety visits to the home in order to insure careful supervision is being adhered to.

<b>Consultant's Signature:</b>	Chad Reckling	<b>Date of Visit:</b>	06/28/2019
<b>Supervisor Signature:</b>	Machelle Pezley	<b>Date of Visit:</b>	07/08/2019